

# HUMAN SERVICES



## Events & Activities

### April

- 4 – Housing and Technology Expo
- All-City Volunteer Breakfast & Proclamation
- Child Abuse Prevention Month Awareness/Proclamation
- Youth Service Days

### May

- 2 – Kite Day
- 8 – Diversity Day – Don Bartlett
- Older Americans Month Activities/Events/Proclamation
- Join Hands Day

### June

- 12 - Medication Therapy Mgmt. Workshop.
- 17 - End of Life Planning Workshop.
- 18 - Ethics in Working with Older Adults Workshop.
- 20 – Global Celebration
- 25 - MCDC Workshop – Delores Fridge

### July

- 3 – Summer Fete

### August

- 16 – BSCO - Lantern Lightening Festival
- 17 - 28 Japanese Delegation Visit

September  
Renegades & Crickets Music Show

### October

- 4 – Medtronic Twin Cities Marathon (BSCO - Runner exchange)
- 5 – DEAM Proclamation and Awards
- 30 – All-City Halloween Party
- Toro/Olson Middle School Youth Service Project

### November

- 1–30 – Veterans Wall Display

### December

- 7 – Omar Bonderud Award
- Holiday Joy
- Human Services Division Volunteer Recognition Breakfast

## 2009 COMMUNITY RESOURCE CATALOG

**The City of Bloomington Human Services Division is pleased to offer this resource guide for residents and guests of the city. This guide offers key information on human service resources most frequently requested through the Division’s Ask the City telephone service.**

**Ask the City is a service that connects residents to the information and resources they need including city services, community resources, and many other great opportunities. You may also contact Ask the City regarding any of the Division events, programs and offerings listed to the left.**

**This resource catalog, along with other helpful information can be located and downloaded from the City’s website at [www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us).**

**ASK THE CITY**  
Bloomington Human Services Division •• Bloomington Human Services Division •• Bloomington Human Services Division

Providing you more ways to access information and request city services.

|   |  |
|---|--|
| <p><b>ONLINE</b><br/><a href="http://www.ci.bloomington.mn.us">www.ci.bloomington.mn.us</a><br/>keywords: Ask the City<br/>24 hours a day - 7 days a week</p> | <p><b>IN PERSON</b><br/>Creekside Community Center<br/>9801 Penn Ave. S<br/>Bloomington, MN 55431</p>              |
| <p><b>PHONE LINE</b><br/>952-563-4957 V/TTY</p>   | <p><b>EMAIL</b><br/><a href="mailto:humanservices@ci.bloomington.mn.us">humanservices@ci.bloomington.mn.us</a></p> |

Hours: 8:00 a.m.- 4:30 p.m. Monday-Friday, evenings and weekends by appointment  
Ask the City serves individuals who live, work, play, or go to school in Bloomington and is staffed by the Bloomington Human Services Division

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**A summarized resource guide is also available in Spanish, Russian, Vietnamese, and Somali.**

Una versión resumida está disponible en español.

Имеется краткое изложение на русском языке.

Qormo kooban ayaa lagu helayaa Soomaali.

Có bản tóm lược bằng tiếng Việt.

The Bloomington Human Services Resource Catalog is a yearly publication produced to enable people to easily access important human services information in the community. If you have a comment, please call the Human Services Division at 952-563-4957 V/TTY. The resource information found in this catalog is also available on the City's Website at [www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us).

The City of Bloomington complies with all applicable provisions of the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act of 1973, and does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its services, programs, or activities. Upon request, accommodation will be provided to allow individuals with disabilities to participate in all City of Bloomington services, programs, and activities. The City has designated coordinators to facilitate compliance with the Americans with Disabilities Act of 1990 (ADA), and to coordinate compliance with Section 504 of the Rehabilitation Act of 1973 as mandated by the U.S. Department of Housing and Urban Development regulations. For information, contact the Human Services Division, City of Bloomington, 1800 West Old Shakopee Road, Bloomington, MN 55431-3027; (952)563-8733 (Voice); (952)563-8740 (TTY). Upon request, this information can be available in Braille, large print, audio tape and/or electronic format. Please be advised that the City of Bloomington does not sponsor or endorse or have a relationship with the resources listed unless otherwise noted.



# Bloomington Human Services Division Reaching Out to You

The Human Services Division of the City of Bloomington acts as a catalyst to enhance the quality of life and services for Bloomington residents through partnerships, advocacy and resource sharing. The Division works to ensure human services needs are met through involving the community.

The Division works toward it's vision under 4 primary goals:

## Essential Needs

- We work with you to meet your needs by providing *comprehensive information, referral and follow-up* through our Ask the City program.
- Ensuring *direct programs* in the areas of transportation, nutrition, and active aging adult programs is a priority of the division.
- The City *contracts* (with several non-profits) to ensure human services are available for it's residents.

## Citizen Engagement

- Coming together as a community is important, so the Division works to provide information and access to *volunteer and civic engagement* opportunities.
- The Division has proven success in providing programs that are initiated by and formed by citizens. Citizen involvement in *Human Services planning* for youth development and active aging community is essential.

## Human Rights

- Human Services provides staff leadership to the City Council appointed *Human Rights Commission*. Services to address concerns of discrimination in Bloomington and educational information is available.
- By law, each local government is required to provide a

coordinator of the *American's with Disabilities Act*. Human Services functions in this capacity and is a great resource of information on accessibility.

- Bloomington is a community that is rapidly changing in *diversity*. In order to meet the needs of all residents, Human Services ensures resources are available so that city services and information are available in multiple languages.
- The Division partners with the Human Rights Commission and other community agencies to provide *educational opportunities on race and diversity*.

## Building Bridges

- *Bloomington Sister City Organization* is a non-profit organization that represents the relationship between the City and Izumi, Japan. Human Services staff act as a liaison to the organization to promote the city to city relationship.
- Human Services oversees the operation of *Creekside Community Center* where a variety of partnerships occur including programs for older adults during the day and facility rentals during the day, evening, and weekend.
- In partnership with *City departments and divisions*, Human Services acts as a bridge to residents when concerns of accessibility or language barriers are encountered.

## Bloomington School Breakfast and Lunch Program thru 6/9/09

952-806-8770

www.bloomington.k12.mn.us

- Elementary lunch-gr 1-5 .....\$2.20
- Secondary lunch-gr 6-8 .....\$2.45
- Senior High lunch-gr 9-12 .....\$2.50
- Adult lunch.....\$3.25
- Reduced fee lunch-all ages.....\$ .40
- Elementary breakfast-gr 1-5.....\$1.20
- Secondary breakfast-gr 6-8.....\$1.25
- Senior High breakfast-gr 9-12 .\$.1.35
- Adult breakfast ..... \$2.25
- Reduced fee breakfast-all ages \$.00
- Extra milk.....\$ .45
- To receive reduced-price or free meals, complete an application at your child's school office or the Food Service Office, 4551 W 102nd St.

## Creekside Buyer's Club

952-563-4957

Creekside Community Center  
9801 Penn Ave. S, room 102.

- Food buying club offers fresh produce, staples, pasta, and nuts in small quantities at reasonable prices.
- Open to the public every Thursday, 9-11:15 a.m. and 12:30-1:30 p.m.
- Sponsored by the Bloomington Human Services Division.

## City Diner

952-563-4948

Creekside Community Center  
9801 Penn Ave. S

- Hot nutritional noon meals served every weekday at 11:45 a.m.
- Make reservations before noon, two working days in advance.
- Cost for guests (60+) is a recommended contribution of \$3. Guests under 60 pay full cost of \$6.
- Co-sponsored by Creative Independence-Presbyterian Homes and the Bloomington Human Services Division.

## Emergency Food

952-563-4900

- Contact Bloomington Police Dept.
- Food vouchers provided by VEAP to local grocery stores for an emergency on weekends or holidays **when other assistance cannot meet your food needs.**

## Fare for All

952-563-4957 V/TTY

Bloomington location:  
Creekside Community Center  
9801 Penn Ave. S

- A grocery buying program which helps people save 30-40% on fresh produce, frozen meats, and other basic groceries.
- Food packages cost \$10-20.
- No income guidelines. Participants are encouraged to volunteer a couple hours in the community each month.
- Advance registration required.
- Distribution on 3rd or 4th Saturday, 10-11 a.m.
- Co-sponsored by Emergency Foodshelf Network and Bloomington Human Services Division.

## Food Shelf-VEAP

952-888-9616

9728 Irving Ave. S

- Contact VEAP (Volunteers Enlisted to Assist People) for registration and information.
- Provides a five-day grocery supply for emergencies. Must call one day in advance.
- Open for food pick-up Monday, Tuesday, Wednesday, Friday, 9:30 a.m.-3:30 p.m., Thursday, 9:30 a.m.-6:30 p.m.
- VEAP also provides holiday meals.

## Hennepin County Economic Assistance-Food Stamps

612-596-1300, 612-348-3207 TTY  
Outreach office at Creekside Community Center  
9801 Penn Ave. S, room 101E

- Must call to make an appointment to determine eligibility. No walk-ins.
- You may qualify for economic assistance to buy food.

## Loaves and Fishes

Bloomington Office, 952-948-0746  
Administrative Offices, 612-377-9810  
Creekside Community Center  
9801 Penn Ave. S

- Hot meals 5:30-6:30 p.m. Monday-Friday.
- Anyone needing a free, hot, nutritious meal is welcome.
- Co-sponsored by the Bloomington Human Services Division.

## Meals on Wheels

952-835-1665, 24-hour voice mail.  
Must leave a message.

- Delivers hot, nutritious meals Monday-Friday to homebound residents of Bloomington, 11:15 a.m.-12:45 p.m.
- Cost is \$3.75 or sliding fee scale.
- No holiday delivery.

## Store to Door

651-642-1892

- Grocery shopping and delivery service.
- Eligibility-individuals who are unable to get out to grocery shop due to health conditions but are able to order groceries by phone and pay for them.
- Delivery fee for groceries applies.

## WIC (Women, Infants and Children) Bloomington Public Health Office Supplemental Food Program

952-563-8993, 952-563-8900 TTY

- Vouchers for specific foods available to pregnant, breastfeeding, or postpartum women as well as infants and children under five years old.
- Eligibility is based on income level and health risks.

**Note:** Fees listed are determined by individual agencies and may change without notice by said agencies.

**City of Bloomington Bus Service**

952-563-4948  
952-563-4957 V/TTY



Transports within Bloomington city limits only. Trips are available Monday-Friday, 8:15 a.m. - 3:30 p.m. Primary service is to and from Creekside Community Center. Other personal trips such as medical appointments, grocery shopping, employment, etc. may be scheduled based on availability.

**Eligible Riders**

- Older adults
- People with disabilities
- Others based on space availability

**Fees**

- Adults-\$3.25 each way (2009 rate).
- Youth (6-17)-\$1.50 each way.
- Youth summer-\$1 each way.
- Children 5 and under-Free.
- Reduced rates available.

**Scheduling**

- Call one day to one week in advance of trip.
  - Reservations accepted from older adults and people with disabilities first.
- Other riders call one day before trip** and schedule based on availability.

**Other**

- Group route, door to door service.
- Connects with BE LINE and Metro Transit.
- Wheelchair lift-equipped.

**TRANSPORTATION RESOURCES**

**BE LINE**

612-373-3333, 612-341-0140 TTY  
Transports within Bloomington and Edina for any purpose.

**Eligible Riders**

- Everyone.

**Hours**

- Weekdays, Bus 538  
5:15 a.m.-9:43 p.m., eastbound;  
5:52 a.m.-9:31 p.m., westbound.
- Weekdays, Bus 539  
5:41 a.m.-10:32 p.m., eastbound;  
5:39 a.m.-10:27 p.m., westbound
- Saturday  
6:30 a.m.-10:20 p.m., eastbound;  
6:30 a.m.-10:19 p.m., westbound.
- Sunday  
7:14 a.m.-7:04 p.m., eastbound;  
7:15 a.m.-7:04 p.m., westbound.

**Fees**

- Call for current rates.

**Other**

- Wheelchair lift-equipped.
- Connects with Metro Transit, including Southdale and Mall of America transit hubs-transfers accepted.

**Metro Mobility**

651-602-1111, 651-221-9886 TTY  
www.metrocouncil.org  
Weekdays, 8 a.m.-4:30 p.m.

**Reservations**

Transit Team-West Area  
612-332-7161, 612-332-5081 TTY  
Laidlaw Transit Services-East Area  
651-636-5000, 651-636-4000 TTY  
Transports within the Metro area for any purpose.

**Eligible Riders**

- Individuals with disabilities as certified by Metro Mobility.

**Fees**

- Call for current rates.

**Scheduling**

- Reservations taken 7 days a week from 6 a.m.-5 p.m. Call in advance, up to four days.
- Taxi Ticket Program-(A Metro Mobility Program)-ADA certified riders unable to schedule a ride on Metro Mobility can be reimbursed as much as \$20 if they use a private taxi. For more information, call 651-602-1111.

**Metro Transit**

612-373-3333, 612-341-0140 TTY  
www.metrotransit.org  
Transports within the Metro area for any purpose.

**Eligible Riders**

- Everyone.

**Hours and Fees**

- Vary by route.

**Scheduling**

- Schedules available at transit stores, by phone, or through the mail.

**Other**

- Some buses are lift-equipped.
- Connects with BE LINE-transfers accepted.
- Metro Commuter Service-provides information on transportation alternatives; (car pools, van pools, biking, etc) 651-602-1602.

**Metro Transit Hiawatha Line**

612-373-3333, 612-341-0140 TTY  
www.metrotransit.org/rail

**Eligible Riders**

- Everyone

**Hours and Fees**

- 7 days a week 4 a.m.-1 a.m. Trains run approximately every 10 minutes from 17 stations.
- Rush and non-rush fees apply.

**Scheduling**

- Transitline: 612-341-4287; 24 hour automated departure times for any Metro Transit Route.

**Other**

- Fully accessible station platforms; step free boarding.

**Rochester City Lines**

Local information: 952-881-1111 or Rochester City Lines: 507-288-4353, or 1-800-368-4874

www.rochestercitylines.com

**Eligible Riders**

- Everyone
- Provides daily trips to and from Rochester with stops in downtown Rochester and St. Mary's Hospital
- Call for current rates.

### **VEAP (Volunteers Enlisted to Assist People)**

952-888-9616

Call 9 a.m.-4 p.m. and leave a voice message.

#### **Eligible Riders**

- Residents of Bloomington, Richfield, Edina, and south of 50th Street in Minneapolis with no other transportation resources.
- Primarily low-income, seniors, and people with disabilities.
- Application process required.

#### **Fees**

- Donations accepted (usually \$3-\$5 per round trip).

#### **Scheduling**

- Call in advance, seven-day notice required.

### **PRIVATE DISABILITY TRANSPORTATION SERVICES**

#### **HealthEast Transportation**

651-232-1717

- For trips to or from Health East Centers and Health Partners.
- Call for current rates.
- Wheelchair accessible and ambulatory.

#### **Medi-Van**

1-800-422-0976

- Serves Minnesota and South Dakota.
- Call for current rates.

#### **Northland Transportation**

952-885-0580

- Serves 7-County Metro area.
- Call for current rates.
- Wheelchair accessible and ambulatory.
- MA medical appointments.
- Medica, U-Care, Blue Cross, Health Partners, and MA.

#### **TLC Special Transportation**

952-882-0535

- Serves most of Mpls./St. Paul area and surrounding suburbs.
- Call for current rates.
- Medical appointments.
- Medica Choice, U-Care, BluePlus, Health Partners, MA, and private pay.

#### **Tranby Healthride**

952-854-5007

- Serves Minneapolis and suburbs.
- Call for current rates.
- Wheelchair accessible and ambulatory.
- Medical appointments only.

#### **Twin City Transportation, Inc.**

952-884-6824

- Serves Mpls./St. Paul and surrounding suburbs.
- Call for current rates.
- Accessible vans.
- MA or private pay and other insurance. Provider for Allina Medical.
- Medical appointments.

#### **The following private taxi companies offer wheelchair accessible cabs at standard rates:**

- Airport Taxi  
952-928-0000
- Rainbow  
612-332-1615
- Yellow Cab  
612-824-4444

## Community Health Resources

### **LOW COST MEDICAL AND DENTAL CLINICS**

#### **Catholic Charities-Seton**

##### **Social Services**

651-641-1180

1276 University Ave., St. Paul

[www.ccsppm.org](http://www.ccsppm.org)

- Provides pre-natal medical care.
- Fees based on sliding fee scale.
- Spanish speaking case workers.

#### **Cedar Riverside People's Center**

612-332-4973

425 20th Ave., Minneapolis

[www.peoples-center.org](http://www.peoples-center.org)

- Provides medical services.
- Fees based sliding fee scale for uninsured.

#### **Children's Dental Services**

612-746-1530

[www.childrensdentalservices.org](http://www.childrensdentalservices.org)

- Locations throughout Twin Cities.
- Provides dental care for children up to 18 yrs old and pre-natal care.
- Fees based on income.

#### **Community University Health Care Center & Dental Clinic**

612-638-0740-Medical,

612-638-0720-Dental,

612-638-0670-Mental Health

2001 Bloomington Ave., Minneapolis

[www.ahc.umn.edu/cuhcc](http://www.ahc.umn.edu/cuhcc)

- Fees based on family size and income if uninsured.
- Multi-lingual staff available.

#### **Green Central Community Clinic**

612-827-7181

324 E 35th St., Minneapolis

[www.southsidechs.org](http://www.southsidechs.org)

- Provides medical services.
- Walk-ins welcome
- Accepts all insurance; fees based on family size and income.

#### **Hennepin Care South**

612-873-8200

44 W 66th St., Richfield

[www.hcmc.org](http://www.hcmc.org)

- Provides medical and dental services.
- Accepts all insurance; discount to those without insurance.

**Normandale Community College  
Dental Clinic** (September 1–May 1)  
952-487-7150

9700 France Ave., Bloomington  
www.normandale.edu

- Provides dental services.
- Accepts MN health care plans; fees based on sliding fee scale for uninsured.

**Public Health Clinic  
(Formerly Red Door Clinic)**

612-543-5555  
525 Portland Ave., Minneapolis

- Walk-in clinic for STD/HIV testing and pregnancy prevention services.
- Accepts insurance; fees based on ability to pay for uninsured.

**SAGE Screening Program  
MN Department of Health**  
1-888-643-2584

www.health.state.mn.us

- Breast and cervical cancer screening program; free Pap tests and mammograms to uninsured and underinsured women who meet income guidelines and are 40 years old and older.

**Sharing & Caring Hands**  
612-338-4640

www.sharingandcaringhands.org  
525 N 7<sup>th</sup> St., Minneapolis

- Free walk-in medical and dental services.

**Southside Dental Clinic**  
612-822-9030

4243 4th Ave. S, Minneapolis  
www.southsidechs.org

- Provides dental services.
- Walk-ins welcome.
- Accepts insurance; fees based on sliding fee scale for uninsured.

**Southside Medical Clinic**  
612-822-3186

4730 Chicago Ave., Minneapolis  
www.southsidechs.org

- Provides medical services.
- Walk-ins welcome.
- Accepts insurance; fees based on sliding fee scale for uninsured.

**Southside Vision Care**  
612-821-2003

4730 Chicago Ave. S, Minneapolis  
www.southsidechs.org

- Provides optometry services.
- Walk-ins welcome.
- Accepts insurance; fees based on sliding fee scale for uninsured.

**St. Mary's Health Clinics**  
651-690-7029

www.stmaryshealthclinic.org

- Provides free medical services to individuals who are low income and uninsured.
- Call for locations.

**Teen-Age Medical Service (TAMS)**  
(ages 10–22 yrs)

612-813-6125  
2425 Chicago Ave., Minneapolis

- www.teenhealth411.org
- Provides medical service, but not pre-natal care.
  - Accepts insured and uninsured.



**Uptown Community Clinic**  
612-374-4089

2431 Hennepin Ave., Minneapolis  
www.neighborhoodinvolve.org

- Provides medical and limited dental services.
- Fees based on sliding fee scale for uninsured and underinsured.

**Union Gospel Mission (Dental)**  
651-292-1721

435 E University Ave., St. Paul  
www.ugmtc.org

- Provides emergency dental services for uninsured individuals.
- Call to make an appointment.

**University of Minnesota Dental  
Clinic**

612-625-2495  
515 Delaware St. SE, Minneapolis  
www.dentistry.umn.edu

- Provides dental services for individuals with appropriate health plan.
- Call to make an appointment.

**LOW COST MEDICAL CLINICS  
FOR IMMIGRANTS**

**Centro de Salud**  
612-874-7412

1915 Chicago Ave., Minneapolis  
www.centromn.org

- Provides medical services.
- Fees based on sliding fee scale.

**MENTAL HEALTH RESOURCES**

**Acute Psychiatric Services**

- *Walk-in service*, 612-873-3161 24 hours a day, seven days a week, to individuals with psychiatric emergencies.
- *Suicide prevention hotline* 612-873-2222; provides crisis counseling to callers threatening to take their lives.
- *Community Outreach for Psychiatric Emergencies (COPE)* 612-596-1223; offers 24 hour crisis outreach services to adults in their home who are experiencing mental health crisis.
- Hennepin South Services Collaborative (HSSC) www.hssc.mn.org (click, "Reports/Studies") South Hennepin Mental and Chemical Health Resources Guide.

**Note:** If an interpreter is needed, request one when talking with the clinic.

## **Crisis Connection**

612-379-6363

[www.crisis.org](http://www.crisis.org)

- Operates 24 hours a day.
- Crisis and general counseling: suicide prevention, domestic violence, child abuse, rape, incest, relationship issues, grief/loss, depression, drug use/abuse, gay/lesbian issues, and HIV/AIDS issues.
- Information: drugs and alcohol, sexually transmitted diseases, birth control, and pregnancy.
- Referrals: counseling, medical, legal, financial, and employment.

## **Family and Children's Service**

612-728-2061

[www.fcsmn.org](http://www.fcsmn.org)

- Counseling for children, adolescents, and adults.
- Help with family issues related to violence, depression, stress and concerns with children at home or in school.
- Serving anyone who lives or works in Bloomington, Richfield, Eden Prairie or Edina.
- Call to make an appointment.

## **Metro Children's Mental Health Mobile Crisis Response**

612-348-2233 (Hennepin residents)

- Response team comes to your home within 30 minutes of your call to deal with immediate crisis; calm down the conflict; help plan what to do next; make sure your child and family are safe.
- Available 24 hours a day; seven days a week.

## **GENERAL HEALTH RESOURCES**

### **American Lung Association**

651-227-8014

490 Concordia Ave., St. Paul

[www.alamn.org](http://www.alamn.org)

- Smoking cessation programs.

### **Bloomington Public Health**

952-563-8900 V/TTY

1900 W Old Shakopee Rd.,

Bloomington

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

- Offer immunizations, flu shots, child and maternal health clinics, WIC (Women, infant, and Child) nutrition program.
- Assessment for vulnerable adults in Bloomington, Edina, and Richfield.

### **Medical Assistance Hennepin County**

612-596-1300

[www.co.hennepin.mn.us](http://www.co.hennepin.mn.us)

- Call to discuss eligibility for MN Health Care Programs and get application.

### **Minnesota Care**

651-297-3862

[www.dhs.state.mn.us](http://www.dhs.state.mn.us)

- Low-cost medical insurance for individuals who meet income guidelines and have not had insurance for four months.

### **Rape and Sexual Abuse Center**

612-825-4357

2431 Hennepin Ave. S, Minneapolis

[www.neighborhoodinvolve.org](http://www.neighborhoodinvolve.org)

- Serves individuals who have experienced sexual violence.
- Services include walk-in counseling, individual therapy, support groups, legal advocacy, and educational groups.
- Advocacy services and support groups are free; individual and group therapy are based on sliding fee scale.

### **Senior Linkage Line - Rx Connect**

1-800-333-2433

[www.minnesotahelp.info](http://www.minnesotahelp.info)

- Helps individuals learn about reduced cost options for prescriptions including Medicare Part D and other health care resources.
- Free telephone information and assistance service to seniors and their families to help find community services.

## **HEALTH INFORMATION AND REFERRAL**

### **Children's Defense Fund**

#### **MN Low-Cost Health Care Directory**

651-227-6121

[www.cdf-mn.org](http://www.cdf-mn.org)

- Searchable directories list health care and dental options for uninsured or poorly insured families with children.
- Includes information on Medical Assistance, MinnesotaCare, and other low-cost or free health services available in each Minnesota county.

### **Ask the City**

952-563-4957 V/TTY

9801 Penn Ave. S, Bloomington

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

- Free, confidential information, and referral service provided by Bloomington Human Services, linking the community to information about Bloomington for an array of services. (Healthcare, housing, food, transportation, etc.).
- Interpreter services available upon request.

### **MinnesotaHelp.info**

Senior LinkAge Line, 1-800-333-2433

Disability LinkAge Line,

1-866-333-2466

[www.minnesotahelp.info](http://www.minnesotahelp.info)

- The MN Dept. of Human Services, and MN Board on Aging, searchable database of local community resources for consumers, caregivers and service providers.

### **Neighborhood Health Care Network**

651-489-2273

[www.nhcn.org](http://www.nhcn.org)

- Call for information on Twin Cities' clinics that see uninsured patients on a sliding fee scale or flexible payment plan.

### **United Way 211**

651-291-0211

(24 hours/7 days per week)

- Free, confidential information and referral service that links people to social services, healthcare, etc.
- Interpreter services available upon request.

**LEGAL SERVICES FOR OLDER ADULTS**

**Legal Aid Society of Minneapolis  
Legal Advocacy for Older Adults**

612-332-1441

430 1st Ave. N, Ste 300, Minneapolis

www.midmnlegal.org

- Provides legal assistance with civil, non-criminal issues including denial of access to public and subsidized housing, consumer law, custody of grandchildren, evictions, homestead foreclosure, medical assistance/Medicare, nursing home problems, Social Security/SSI and wills for the homebound.
- Serves Hennepin County residents 60 and older.
- Case acceptance depends on priorities and staff availability.
- Free of charge; donations welcomed.
- For a free list of legal educational material, call: 651-228-9105 x115 or write 2324 University Ave. W, Ste 101B, St. Paul 55114

**St. Thomas University  
Senior Consultant Service**

651-962-5176

2115 Summit Ave., St. Paul

- Call to receive a consultation application.
- A one hour free consultation for seniors 55 and older with a volunteer attorney regarding legal process.
- Consultations scheduled February-April and September-November.
- Separate fee-for-service agreement would be negotiated with the attorney for any other legal services.

**Volunteers of America  
MAO Legal Services**

612-676-6300

2021 E Hennepin Ave., Ste 200,

Minneapolis

www.voamn.org

- Monday-Friday, 8 a.m.-4:30 p.m.
- Specializes in Elder law, wills, trusts, estate planning, probate, conservatorship, guardianship, health care directives, power of attorney, real estate title issues and medical assistance planning.

- Serves seniors 55 and older, individuals with disabilities and others if issues are within their area of legal practice.
- Subsidized rates for seniors 55 and older and individuals with a disability who meet low income guidelines and private pay fees for others.

**LEGAL SERVICES FOR IMMIGRANTS**

**Casa de Esperanza**

Crisis Line (English and Spanish)

651-772-1611

P.O. Box 75177, St. Paul

www.casadeesperanza.org

- Provides advocacy, assistance and training to ensure safety of domestic abuse survivors and their children.
- Serves Spanish speaking and Latino community members.

**Immigration Law Clinics**

Free legal advice and brief services related to immigration issues. Call for hours of service and to clarify procedures:

- Legal Aid Society of Minneapolis  
612-332-1441  
430 1st Ave. N, Ste 300, Minneapolis  
Clients seen first come, first served.
- Brian Coyle Community Center  
612-338-5282  
420 15th Ave. S, Minneapolis  
Call for an appt. and to discuss income guidelines.
- Park Avenue United Methodist Church  
612-825-6863  
3400 Park Ave. S, Minneapolis  
Hennepin County residents only; open daily from 3-5 p.m.

**La Mision**

The Church of Assumption

612-869-1824

305 E 77th St., Richfield

- Serves Spanish-speaking and Latino community members.
- Provides intake for Legal Aid; referrals to other legal services.

**MIRA**

Central Building

612-798-6141

7145 Harriet Ave. S, Ste 100, Richfield

- Serves Spanish-speaking and Latino community members.
- Call for details and times.

**Spanish Hotline**

4th Judicial District Court (Hennepin)

612-596-9275

- Information about court hearings and case status, court motions and procedures, traffic violations, court services and referrals to county or state agencies or other organizations.

**LEGAL SERVICES FOR INDIVIDUALS AND FAMILIES WITH LOW-MODERATE INCOME**

**Hennepin County Bar Association  
Low Fee Family Law Project**

612-752-6666

www.HCBA.org

- Call Monday-Friday 9 a.m.-4:30 p.m., for location of nearest attorney and financial screening.
- Provides low fee legal services for family law issues, (divorce, child support or child custody).
- Serves individuals with modest incomes. Financial screening is required.
- Free 30 minute consultation. Individuals must pay \$30 administrative referral fee; except in injury matters.
- If attorney is hired, there is a \$500 retainer fee plus \$55 per hour.

**Hennepin County Public Defender's Office**

612-348-7530

- Call to discuss the process to obtain a public attorney.
- Provides legal representation regarding criminal matters and child protection.
- Serves individuals who meet low income and other guidelines.

### **Legal Aid Society of Minneapolis Basic Legal Services**

612-332-1441

430 1st Ave. N, Ste 300, Minneapolis  
[www.midmnlegal.org](http://www.midmnlegal.org)

- Call for screening and appointment.
- Legal representation related to government benefits (welfare to work, unemployment, food stamps, social security), housing issues (tenant/landlord disputes), family (divorce, custody), youth 12-17 years of age who face abuse, abandonment or neglect, and senior and consumer issues.
- Serves Hennepin County residents with low incomes and Hennepin County residents 60 and older with no income guidelines.
- Free service for individuals meeting low income guidelines.

### **Legal Aid Society of Minneapolis Housing Discrimination Law Project**

612-332-1441

2929 4th Ave. S, Ste 201, Minneapolis

- Call for screening and appointment.
- Investigates housing discrimination claims in Hennepin County.
- Legal representation in court and in administrative actions related to housing discrimination.
- Free service for individuals meeting low income guidelines.

### **Legal Rights Center**

612-337-0030

1611 Park Ave. S, Minneapolis

[www.legalrightscenter.org](http://www.legalrightscenter.org)

- Call for an intake appointment on Tuesdays 9-11 a.m.
- Addresses legal issues related to adult and juvenile criminal justice, child welfare system and advocacy and culturally specific mediations for truancy, family and victim-offender issues.
- Serves low income individuals and people of color.
- Free service to those who meet low income and case selection criteria.

### **Mount Olive Lutheran Church Free Legal Clinic**

612-827-5919

3045 Chicago Ave. S, Minneapolis

- Consultation with private attorney regarding landlord/tenant rights, domestic issues, immigration, wills, power of attorney, etc.
- Serves seniors, individuals with disabilities, families, and individuals with low incomes.
- Free walk-in legal clinic on the first Saturday of every month, 10 a.m.-noon.

### **U of MN Civil Practice Clinic Legal Assistance**

612-625-5515

229 19th Ave. S, Minneapolis

[www.law.umn.edu](http://www.law.umn.edu)

- Monday-Friday, 8 a.m.-4:30 p.m.
- Call for eligibility and appointment.
- Legal assistance to low income people for civil issues including adoption, 3rd party child custody, and divorce. Does not work with criminal issues.
- No fee for legal representation in court; individuals and families with low income must meet income guidelines.
- Client must pay any filing fees.

### **Volunteer Lawyers Network**

612-752-6677

[www.volunteerlawyersnetwork.org/  
legal\\_services](http://www.volunteerlawyersnetwork.org/legal_services)

- Call, Monday-Friday, 9 a.m.-4 p.m.; for eligibility.
- Provides civil legal services ranging from advice to full representation for issues related to family law, credit problems, divorce, unemployment compensation, consumer matters, landlord/tenant rights and AIDS.
- Serves individuals and families who meet low income guidelines and live in Hennepin County.
- Does not represent people in pending criminal, personal injury, legal or medical malpractice, worker compensation, government benefits, employment discrimination, or other fee generating cases.
- Free services provided by volunteer lawyers.

## **LEGAL SERVICES FOR OTHER POPULATIONS**

### **Bloomington Human Rights Commission**

952-563-8733, 952-563-8740 TTY

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

- Mediates complaints of discrimination in Bloomington.
- Educates and advocates on human rights issues.

### **Chrysalis**

### **Resources Supporting Women and Their Families**

612-871-0118

4432 Chicago Ave. S, Minneapolis

[www.chrysaliswomen.org](http://www.chrysaliswomen.org)

- Call to register for a Law Clinic held at community locations.
- Family Law Clinic offers women a 30 minute consultation with a volunteer lawyer to discuss family law issues including divorce, child support, parenting plans, custody, domestic abuse, paternity, post-divorce matters and property disputes.
- Lavender Law Clinic is available to discuss legal issues faced by lesbian, bisexual and transgender women.
- Employment Law Clinic is available for women to meet privately with lawyer regarding work issues.
- Legal information sessions available regarding divorce process, financial consequences and child issues.
- Volunteer lawyers explain legal rights and options, review documents and provide legal advice, but do not sign or draft documents, provide on-going legal representation or make court appearances for Law Clinic clients.
- \$20 per clinic. Free for women who meet low income guidelines.

### **Civil Society**

651-291-0713

332 Minnesota St., Ste E-1436,

St. Paul

[www.civilsocietyhelps.org](http://www.civilsocietyhelps.org)

- Provides variety of free legal and advocacy services related to crime victims, international trafficking, employment discrimination, immigration, and domestic abuse.

### Cornerstone

952-884-0330  
1000 E 80th St., Bloomington  
www.cornerstonemn.org

- For victims of domestic assault.
- Provides advocates who assist clients in writing orders for protection and harassment restraining orders.
- Provides support, assistance, and information through court hearing process.

### Domestic Abuse Project, Inc.

612-874-7063  
204 W Franklin Ave., Minneapolis  
www.domesticabuseproject.org

- Provides full representation, legal advocacy, therapy, and training. Ensures the safety of survivors and their children.
- Works to hold abusers accountable.
- Sliding fee based on income and family size.

### Hennepin Co. Bar Association Misdemeanor Defense Project

612-752-6666

- Provides volunteer attorneys at 4 Hennepin County courthouses to give free brief advice to persons facing misdemeanor criminal charges.
- Do not represent people in court.

### Hennepin County District Court Family Justice Center

612-348-6734  
110 S 4th St., Ste 200, Minneapolis

- Provides court ordered custody and parenting time, evaluation services, assistance in locating resources for supervised visitation and exchanges and voluntary mediation if agreed to by both parties.
- Serves Hennepin Co. residents who need a court ordered custody and parenting time evaluation or want mediation related to custody or parenting time.
- Custody and parenting time evaluation fee per party applies. Court may order or waive fee where deemed applicable.
- Mediation is free.

### Homeline Tenants Rights

612-728-5767  
3455 Bloomington Ave., Minneapolis  
www.homelinemn.org

- Call or visit their office, Monday-Thursday, 9 a.m.-6 p.m., Friday, 9 a.m.-3 p.m.
- Provides legal advice and problem solving regarding tenant/landlord law. Assists tenants in preparation for housing court.
- Serves anyone who is a tenant or working on behalf of a tenant.
- Free service.

**If you feel you have been  
discriminated against in  
Bloomington, call the**

**Bloomington Human  
Rights Commission**

952-563-8733, 952-563-8740 TTY



### Legal Aid Society of Minneapolis Minnesota Disability Law Center

612-332-1441 or 612-334-5970  
430 1st Ave. N, Ste 300, Minneapolis  
www.midmnlegal.org

- Call for screening and appointment.
- Provides full legal representation and legal clinic to individuals with disabilities on civil legal issues related to their disabilities. Issues include abuse and neglect, rights violations, special education, mental health, public accommodations and case management.
- Serves individuals with a disability who need help with civil issues related to their disability.
- Service is free with no income guidelines.

### Resource Center for Fathers and Families

763-783-4938  
1201 89th Ave. NE, Ste 224, Blaine  
www.resourcesforfathers.org

- Call for dates and times of evening consultations.
- Provides fathers and families one-on-one consultations with family law attorney at a legal clinic regarding family law issues; divorce, child custody, paternity and related issues. Lawyer does not provide legal representation or complete paperwork.
- Legal clinics in Minneapolis, Blaine, New Hope, and St. Paul.
- \$20 fee for 30 minute consultation.

### LEGAL SERVICES FOR ALL PEOPLE

### Hennepin County Government Center

### Hennepin County Self Help Service Center

612-348-9399  
300 S 6th St., Minneapolis  
www.mncourts.gov/selfhelp

- Brief legal advise from volunteer attorneys.
- Referrals to community resources and legal services.
- Provides resources for individuals looking for help in dealing with family court issues, criminal issues and Hennepin County District Court cases.
- Does not represent people in court, fill out paperwork or research legal questions.
- Forms and written instructions (some fees may apply). Online tools for filling out forms.
- Videos on how to represent yourself in court. One-on-one review of court forms.
- Staff speak Spanish, Somali, and French.

## MN Attorney General's Consumer Information Citizen Assistance Line

651-296-3353, 651-297-7206 TTY  
445 Minnesota St., Ste 1400, St. Paul  
www.ag.state.mn.us

- Provides consumer education, consumer complaint handling, mediation of disputes with businesses, referral to other governmental agencies and help to resolve matters involving senior legal rights, health care, etc.
- Serves all Minnesota residents.
- Free educational brochures available by request.

### LEGAL INFORMATION

## Hennepin County Bar Association TEL-LAW

612-752-6699

- Free legal information by phone 24 hours a day.
- Call TEL-LAW to listen to 75 recorded messages written by attorneys about common legal issues.

### LEGAL REFERRAL SERVICES

## AARP Legal Services Network

- Members of AARP can be referred to local private attorney's who participate in this legal network. (For AARP membership, call 1-888-687-2277).
- To locate participating attorneys, call 1-866-330-0753; or www.aarplsbyge.com
- Free initial legal consultation (30 minutes).
- Lawyers who participate in network agree to charge \$75 for simple wills for singles and \$100 for couples. Fees for other services are 20% less than their usual fee schedule.

## Hennepin County Attorney's Office Citizen Information Hotline

612-348-2146

- Provides referrals to legal resources.
- Does not offer legal advice or conduct investigations on criminal cases.

## Hennepin County Bar Association Lawyer Referral and Information Service

612-752-6666

www.hcba.org

- For a \$30 administrative referral fee you will be referred to a private attorney who practices in MN and the area of law you need.
- Free 30 minute legal consultation.
- If you wish to hire the attorney for additional work, you need to negotiate a market rate (fee) agreement or sign a retainer agreement.

## LawHelpMN.org

www.lawhelpmn.org

- Provides contact information related to legal aid offices, courthouses, and organizations helping with civil legal issues.
- Legal fact sheets and resources for Minnesota residents with low income.

## Minnesota Senior Federation

651-645-0261

1885 University Ave. W, Ste 190,  
St. Paul

www.mnseniors.org

- Federation members are referred to qualified local attorneys.
- Free first 30 minutes. Each hour thereafter, up to five, is billed at up to 40% below fees of other attorneys. After 5 hours, client and attorney arrange an agreed-upon fee.
- Free pension counseling, claims assistance, and other pension rights advocacy.
- Call for membership fee and referral.

## WestLaw on line Database

- Use WestLaw online legal research databases to find answers to legal questions.
- Free to the public at Southdale, Ridgedale, and Brookdale Public Libraries.

### ADDITIONAL RESOURCES

## Minneapolis Mediation Program

612-822-9883

310 E 38th St., Ste 221, Minneapolis  
www.mplsmediationprogram.org

- Provides trained mediators who assist individuals or parties resolve disputes by assisting them in reaching their own mutually acceptable agreement. Dispute issues may include neighborhood conflicts, harassment, relationship problems, housing, discrimination, or personal injury.
- Services available to families, individuals, businesses and agencies in Bloomington, Eden Prairie, Edina, Richfield, and Minneapolis. Voluntary and court ordered mediations are accepted.
- Call to decide if mediation is right for you.
- Low fee or no fee.

## U.S. Citizenship & Immigration Services (USCIS)

1-800-375-5283, 1-800-767-1833 TTY  
St. Paul District

2901 Metro Dr., Ste 100, Bloomington  
www.uscis.gov

- For general information on citizenship and immigration, green cards, on-line form filing and downloadable forms, and on-line case status.
- The USCIS toll-free forms line, 1-800-870-3676
- To speak in-person to an immigrant officer regarding complex issues at the Bloomington office, make an appointment via internet www.uscis.gov then click InfoPass or call 1-800-375-5283.

**Note:** Fees listed are determined by individual agencies and may change without notice by said agencies.

### EMPLOYMENT SERVICES FOR ALL PEOPLE

#### Minnesota Workforce Center-South

952-346-4000, 952-436-4043 TTY

4220 W Old Shakopee Rd.,

Bloomington

[www.mnwfc.org/hennepinsouth](http://www.mnwfc.org/hennepinsouth)

- Provides job search workshops related to networking, and interview skills; use of computer and internet access to searchable job databases; list of job networking groups.
- Serves individuals seeking employment as well as employers seeking employees.
- No fee to job seekers.

#### Minnesota Workforce Center-South Rehabilitation Services

952-346-4050, 952-346-4302 TTY

4220 W Old Shakopee Rd.,

Bloomington

[www.mnwfc.org](http://www.mnwfc.org)

- Provides vocational counseling, guidance, job placement and other special services based on needs of individuals.
- Serves individuals with significant physical and/or mental disabilities which make it difficult to get or keep a job and who meet other guidelines.
- Free to individuals who meet eligibility guidelines.
- Call for appointment.

#### Employment Action Center-Dislocated Workers Program

952-346-4334

4220 W Old Shakopee Rd., Ste 100

Bloomington

[www.eac-mn.org](http://www.eac-mn.org)

- Provides career counseling, retraining funds and academic advising, job placement services, resume development and access to internet-based career information.
- Serves adults who are unemployed and who meet other criteria.
- No fees.

### Dislocated Workers Program MN Workforce Center

952-346-4017

4220 W Old Shakopee Rd.,

Bloomington

[www.mnwfc.org](http://www.mnwfc.org)

- Provides employment counselor to assist individuals with job search; assessment of interests/ job skills; possible training.
- Serves individuals who have worked for 12 months and have been laid off within last 3 months through no fault of their own.
- Free to individuals meeting eligibility criteria.

### EMPLOYMENT SERVICES FOR PERSONS WITH DISABILITIES

#### AccessAbility, Inc.

612-331-5958

360 Hoover St. NE, Minneapolis

[www.accessability.org](http://www.accessability.org)

- A not-for-profit diversified training, employment and production facility that provides training, work and recreational opportunities for individuals with disabilities and economic disadvantages who have barriers to employment and community inclusion.
- Call for fee and eligibility requirements.

#### Community Involvement Program

952-854-4007

1701 American Blvd. E, Ste 16,

Bloomington

[www.cipmn.org](http://www.cipmn.org)

- Provides assistance to individuals with a variety of disabilities in finding and maintaining employment at businesses in their communities.
- Provides services to senior citizens who have disabilities as well as for people who require more intensive support strategies.
- Paid for by state and county programs, Supported Employment and Daytime & Habilitation.

### Lifeworks Services, Inc.

952-884-2171

1208 W 96th St., Bloomington

[www.lifeworks.org](http://www.lifeworks.org)

- Provides supported career development services; training, job coaching, employment.
- Serves individuals with cognitive and mental health issues.
- Accepts private funds or funded by Minnesota or Hennepin County if meets criteria.

### EMPLOYMENT SERVICES FOR OLDER ADULTS

#### Seniors in Community Service Employment Program (SCSEP)

Minneapolis Urban League

612-302-3100

2100 Plymouth Ave. N, Minneapolis

[www.mul.org](http://www.mul.org)

[www.deed.state.mn.us/oldwkr](http://www.deed.state.mn.us/oldwkr)

- Provides subsidized, part-time, community service work based training for low-income persons age 55 or older who have poor employment prospects.

### OTHER

#### City of Bloomington Job Information Line

952-563-8810

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

#### MN Department of Employment & Economic Development

651-284-3033

651-296-3644, Teleclaim automated line

- Enrollment for unemployment benefits; including insurance.

### INTERNET BASED EMPLOYMENT LISTINGS

- [www.monster.com](http://www.monster.com)
- [www.hotjobs.com](http://www.hotjobs.com)
- [www.startribune.com/jobs](http://www.startribune.com/jobs)
- [www.careerbuilder.com](http://www.careerbuilder.com)
- [www.flipdog.com](http://www.flipdog.com)

Contact Ask the City for community volunteer opportunities:

- Individuals of all ages and abilities.
- Families wanting to serve together.
- Students seeking community service/service learning options.
- Individuals needing placement to satisfy court ordered service.

952-563-4957 V/TTY

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

keyword: volunteer

### E-MAIL a REQUEST

[humanservices@ci.bloomington.mn.us](mailto:humanservices@ci.bloomington.mn.us)

### Criminal History Check

Organizations are required by law to do a criminal history check on volunteers who will interact with a vulnerable adult or youth.

### CONTACTS WITH LOCAL COMMUNITY ORGANIZATIONS

#### AccountAbility MN

651-287-0187

[www.accountabilitymn.org](http://www.accountabilitymn.org)

Help low income tax filers.

#### Bloomington Crime Prevention Association

952-220-2537

Assist with annual book sale in the spring.

#### Bloomington Public Libraries

[www.hclib.org](http://www.hclib.org)

##### Oxboro

952-847-5775

##### Penn Lake

952-847-5800

Offer to assist your local library positions vary seasonally.

#### Bridging, Inc.

952-888-0746

[www.bridging.org](http://www.bridging.org)

Work with furniture and household items for individuals and families in need.

#### Cornerstone

952-884-0376

[www.cornerstonemn.org](http://www.cornerstonemn.org)

Family violence advocacy and support.

#### HOME

952-888-5530

[www.seniorcommunity.org](http://www.seniorcommunity.org)

Raking, mowing, shoveling, and other chores for the elderly and people with disabilities.

#### Kinship

612-722-1621

[www.kinship.org](http://www.kinship.org)

Make a difference-befriend a child.

#### Little Brothers Friends of the Elderly

612-721-6215

[www.littlebrothersmn.org](http://www.littlebrothersmn.org)

Social and mental health programs.

#### Loaves and Fishes

Bloomington location, 952-948-0746

[www.loavesandfishesmn.org](http://www.loavesandfishesmn.org)

Monday-Friday evening meal.

#### Martin Luther Manor

952-888-7751

[www.martinluthermanor.org](http://www.martinluthermanor.org)

Volunteer with elderly residents.

#### Minnesota Masonic Home

952-948-7000

[www.mnmasonichomes.org](http://www.mnmasonichomes.org)

Volunteer with elderly residents.

#### Presbyterian Homes

952-948-3046

[www.preshomes.com](http://www.preshomes.com)

Volunteer with elderly residents.

#### Senior Outreach

952-888-7121

Friendly visitors connect to elders or health insurance counselor.

#### VEAP

952-888-9616

[www.veapvolunteers.org](http://www.veapvolunteers.org)

- Volunteer in a variety of food and seasonal programs and special events.
- Drive people to medical appointments.

#### Volunteer Connection Adults

952-681-6109

[www.volunteerconnection.org](http://www.volunteerconnection.org)

Help for adult English language learners.

#### Volunteer Connection K-12

952-806-8786

[www.volunteerconnection.org](http://www.volunteerconnection.org)

Tutor/mentor youth in the Bloomington schools.

### STEPS TO CONSIDER BEFORE VOLUNTEERING

*There are a few logical steps to take when you contact an organization where you would like to volunteer.*

- Ask to speak to the volunteer coordinator. This is the person who will provide job descriptions, an application and a packet of information about their organization.
- Talk about your motivations for volunteering.
- Visit the organization and interview for the position.
- Is there training required? Is there a Criminal History Check?
- How many hours a week and on what days are volunteers needed?
- Think about your skills and your interests before you commit to a volunteer job.
- Evaluate your personal needs in a volunteer work setting. Working alone or with other volunteers?
- Age requirements for a position if you are a youth.

### WHY VOLUNTEER IN YOUR COMMUNITY?

- Strengthens local services-expands volunteer base.
- Raises awareness of important social needs.
- Connects and strengthens communities and neighborhoods.
- Builds on local roots, friendships, and sense of community pride.
- It's fun and it changes lives.

## RECREATION

### Bloomington Athletic Association (BAA)

[www.baaonline.org](http://www.baaonline.org)

- Organized youth sports programs.
- Programs vary, call for details.

### Bloomington Center for the Arts

952-563-8587

[www.bloomingtonartcenter.com](http://www.bloomingtonartcenter.com)

- Art and theatre classes.
- Performing opportunities.
- Art exhibitions, free admission.

### Bloomington Ice Garden

952-563-8842

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

- Ice times for various sporting and recreational activities.

### Boys/Girls Club

651-999-0600

[www.boysandgirls.org](http://www.boysandgirls.org)

- Youth development program.
- Voyageur Environmental Center.

### Boy Scouts

763-231-7201

[www.northernstarbsa.org](http://www.northernstarbsa.org)

- Youth development program.
- Tiger, Cub, and Boy Scout programs in local communities.

### Buck Hill

952-435-7174

[www.buckhill.com](http://www.buckhill.com)

- Skiing, snowboarding, tubing, and BMX and mountain biking.

### Campfire Boys and Girls

651-647-4407

[www.campfireusa-mn.org](http://www.campfireusa-mn.org)

- Youth development programming.

### City of Bloomington

#### Parks and Recreation

952-563-8877, 952-563-8740 TTY

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

- Recreation programs for people of all ages and abilities.
- Seasonal special events and programs.
- Call for details/brochure.

### Galaxy Youth Center

Oak Grove, 952-681-6606

Olson, 952-806-8607

Valley View, 952-681-5807

[www.bloomington.k12.mn.us](http://www.bloomington.k12.mn.us)

- Recreation, leadership, socialization, learning and service for middle school-age youth.

### Girl Scouts

763-535-4602

[www.girlscoutsmpls.org](http://www.girlscoutsmpls.org)

- Youth development program.
- Daisy, Brownie, Junior, Cadet, and Senior programs in local communities.

### The Links at Dred Scott

952-941-2444

- Miniature golf course.

### Southdale YMCA

952-835-2567

[www.ymcatwincities.org](http://www.ymcatwincities.org)

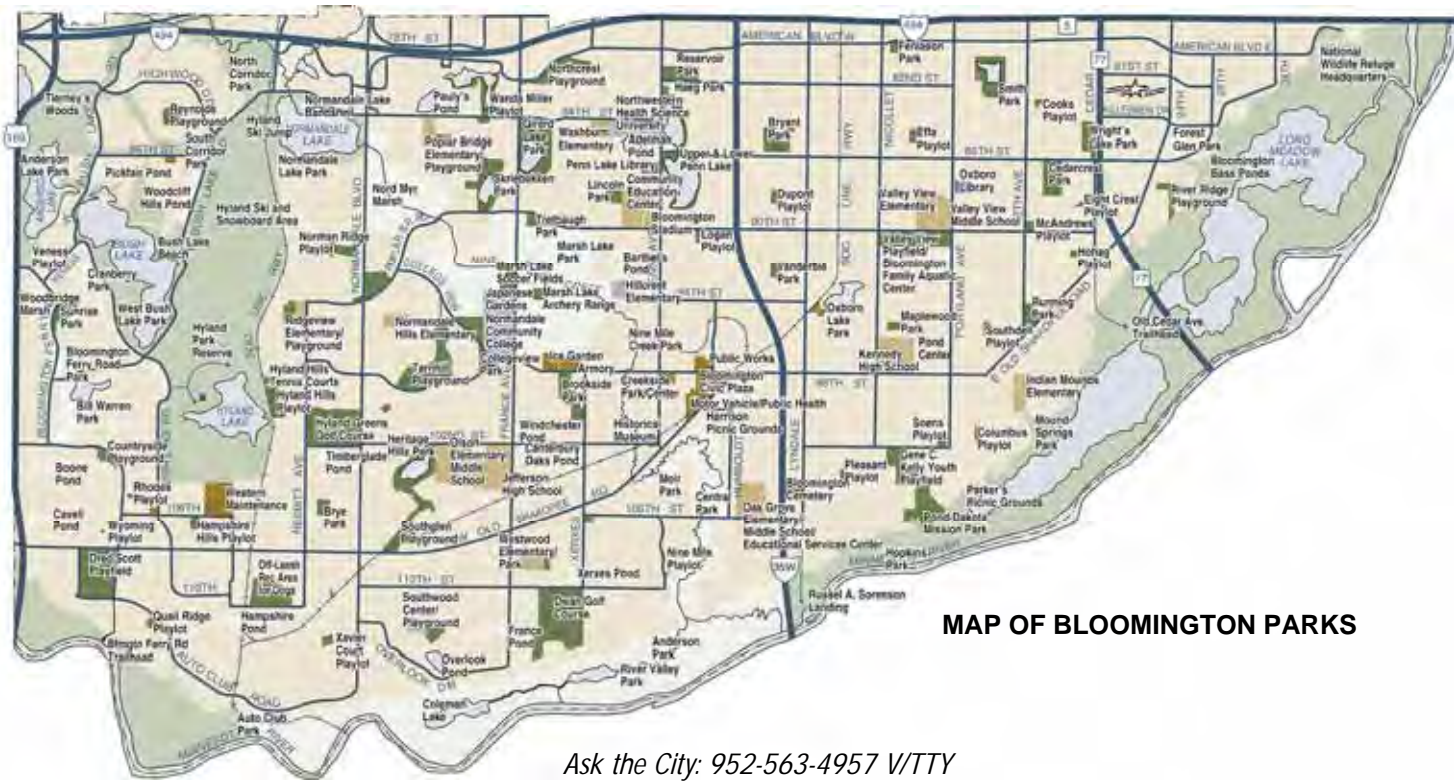
- Social, recreation and camp programs.

### Three Rivers Park District

763-559-9000

[www.threeriversparkdistrict.org](http://www.threeriversparkdistrict.org)

- Hyland Ski and Snow Board Area and Disc Golf Course in Bloomington.



Ask the City: 952-563-4957 V/TTY

### FITNESS

#### Lifetime Fitness

98th St., 952-830-7900,  
84th St., 952-835-2222  
www.lifetimefitness.com

#### Southdale YMCA

952-835-2567  
www.ymcatwincities.org

### PARENT RESOURCES

#### Bloomington Public Health

952-563-8900 V/TTY  
www.ci.bloomington.mn.us

- Child and maternal health.
- Immunization & flu shots.
- WIC (women, Infant, & Child) nutrition program.
- Community and school health education and training.
- Call for an appointment.

#### Bloomington United for Youth (BUY)

952-681-6527  
www.bloomingtonyouth.org

- Promotes the development of a supportive environment and personal strengths which children and youth need to succeed through support and counseling.

#### The Bridge for Runaway Youth

612-377-8800  
www.bridgeforyouth.org

- Individual, family and teen counseling.
- V.O.I.C.E. (Valuing Our Individual Creative Experiences), a support group for women between the ages of 10 and 17.
- Family support group.
- African American youth group.
- Inter-cultural youth group.

#### Cornerstone

952-884-0330  
www.cornerstonemn.org

- Serves individuals facing domestic violence.
- Services for youth who have lived with domestic violence in their home.

#### Family Hope Services-Tree House

952-253-0812  
www.treehouseyouth.org

- Brings hope to hurting youth and their families.
- Education, support and family mediations.

#### Metro Children's Mental Health Mobile Crisis Response

612-348-2233 (Hennepin residents)

- Response team comes to your home within 30 minutes of your call to deal with immediate crisis; calm down the conflict; help plan what to do next; make sure your child and family are safe.
- Available 24 hours a day; seven days a week.

#### MN ENABL (Education Now and Babies Later)

www.saynotyet.com

- Educational service aimed at preventing adolescent pregnancies.

#### Parent Warmline at Children's Hospital & Clinics of Minnesota

612-813-6336

- Free telephone consultation service.
- Provides support, practical advice, and resources about parent-child relations and development (infant to teens).
- Topics include discipline, toilet training, sleep issues, and tantrums.

#### Resource Center for Fathers and Families

612-783-4938  
www.resourcesforfathers.org

- Parenting classes.
- Support groups.

#### Shoulder to Shoulder

763-427-5310  
www.shouldertoshoulderminnesota.org

- Provides support, resources, and advice for parents of teens.

#### Storefront Group

612-861-1675  
www.storefront.org

- Human service and mental health providers focused on promoting positive growth and development for school-aged children and their families through early intervention, treatment, and education.



#### Teen Health 411

www.teenhealth411.org

- A website with information on adolescent health, normal growth and development, pregnancy prevention, and services at Teen Age Medical Services, The Annex, and West Suburban Teen Clinic.

#### Teen Pride

612-728-2078

- 24 hour crisis line with Family & Children's Service for use by teens and women in an emergency related to being sexually exploited.

### VOLUNTEERING

#### City of Bloomington Ask the City

952-563-4957 V/TTY  
www.ci.bloomington.mn.us

- Volunteer opportunities in the community. See page 14 for more information.

## SUPPORT GROUPS IN BLOOMINGTON

### Abuse Support Groups

952-884-0376

[www.cornerstonemn.org](http://www.cornerstonemn.org)

Information, education, and support for women, children, and other victims of abuse.

- Meets at Cornerstone, 1000 E 80th St., Bloomington.
- Childcare available with advance reservation.
- Sponsored by Cornerstone.

### Al-Anon and Alateen

952-920-3961

Information and support for people who have been affected by another's alcoholism.

- Meets at various times and locations in Twin Cities.

### Alcoholics Anonymous (A.A.)

952-922-0880

[www.aaminneapolis.org](http://www.aaminneapolis.org)

Information and support for individuals who have a desire to stop drinking.

- Meets at various times and locations in Twin Cities.
- Minneapolis A.A. Intergroup has meeting information.

### Alzheimer's Support Group

952-830-0512

Information, education and support for family members and friends of individuals with Alzheimer's or dementia as well as recently diagnosed individuals.

- Meets at various times and locations in Bloomington.
- Sponsored by Alzheimer's Association.

### Arc Greater Twin Cities

952-920-0855

[www.arcgreatertwincities.org](http://www.arcgreatertwincities.org)

Support for people with disabilities and their families.

- Groups meet at various times and locations in Twin Cities.

### Bloomington-Richfield Grief Support Coalition

952-835-7101

Information, education, and support for adults who are experiencing grief due to the loss of a family member or friend.

- Meets Thursdays, 4:30-6 p.m.
- Site rotates among Bloomington and Richfield churches.

### Caregiver's Support Group

952-541-1019

[www.seniorcommunity.org](http://www.seniorcommunity.org)

Information, education, and support for individuals who are providing continuous care for a family member or an older adult with chronic illness or disabilities.

- Meets at various times and locations in Hennepin County.
- Sponsored by Senior Community Services-Senior Outreach Program.

### Children and Adults with Attention Deficit Disorders of MN (CHADD)

952-922-5761

[www.chadd.org](http://www.chadd.org)

- Support groups and resources for children and adults with ADHD.

### Diabetes Support Group

952-885-6235

- Education and support for individuals with diabetes and their families.
- Meets at various times and locations.
- Sponsored by Fairview.

### Hennepin South Services Collaborative (HSSC)

[www.hssc.mn.org](http://www.hssc.mn.org)

(click, "Reports/Studies")

- South Hennepin Mental and Chemical Health Resources Guide lists support groups throughout South Hennepin.

### Low-Vision Support Group

612-871-2222

- For individuals with vision loss and their family members.
- Meets 3rd Friday, 10-11:30 a.m., September-May at Creekside Community Center.
- Information, education, and support related to adapting to vision loss as well as socialization opportunities.
- Co-sponsored by the City of Bloomington's Human Services Division and Vision Loss Resources.

### Multiple Sclerosis Support Group

612-335-7900 V/TTY

- Information, education and support for individuals with MS, family members and caregivers.
- Meets 1st Wednesday, 7-8:30 p.m., September-June. (No January meetings) in Bloomington.
- Sponsored by the National Multiple Sclerosis Society, Minnesota Chapter.

### Parent Education

952-681-6200

- Parenting information, education, and support. Most early childhood classes include discussion time for parents while children play together in an early childhood classroom. Some classes are parent discussion only while others include parent-child activities.
- Meets at various Bloomington and Richfield locations.
- Sponsored by Bloomington/Richfield Family Center.

### Rebuilder Ministries Support Group

952-831-2900

Support for individuals seeking reconciliation, restoration, or strengthening of broken relationships.

- Meets Tuesday, 7-8:30 p.m.
- Childrens Ministry provided.
- Sponsored by Normandale Baptist Church, 4701 W 84th St., Bloomington.

### Stroke Association

763-553-0088

Support for stroke survivors and their family members.

- Meets at various times and locations.
- Sponsored by the MN Stroke Association.

### Vision Loss Resources

612-871-2222

1936 Lyndale Ave. So.

Minneapolis, MN 55403

[www.visionlossresources.org](http://www.visionlossresources.org)

- Provides programs to enhance independent living, increase leisure opportunities, and educate community about vision loss.

*Ask the City: 952-563-4957 V/TTY*





## ASSISTED LIVING

Apartment rental with services to assist older adults with daily living tasks. Monthly rental fee.

- The Commons  
(Presbyterian Homes)  
952-948-3001  
10030 Newton Ave.  
(24 hour support available)  
[www.preshomes.org](http://www.preshomes.org)
- Friendship Village  
952-831-7500  
8100 Highwood Dr.  
[www.friendshipvillagemn.com](http://www.friendshipvillagemn.com)
- Heritage Hall  
952-948-7000  
11501 Masonic Home Dr.
- Highland House-  
Martin Luther Manor  
952-948-5182  
4616 W 102nd St.
- Meadow Woods  
952-888-1010  
1301 E 100th St.
- Newton Manor  
952-948-3027  
10000 Newton Ave. S

## OWNED HOUSING

Condominium, duplex, or cooperative owned by an individual. Private unit with shared common areas. Monthly association fee.

- Applewood Pointe Cooperative of  
Bloomington  
952-881-3409  
8341 Lyndale Ave. S  
[www.applewoodpointe.com](http://www.applewoodpointe.com)
- Realife Cooperative  
952-881-1215  
8641 Wentworth Ave. S  
[www.realifeinc.com](http://www.realifeinc.com)
- Realife Cooperative  
952-346-8900  
9401 Lyndale Ave. S
- Summerhill Cooperative  
952-835-6931  
5100 W 102nd St.

## SUBSIDIZED RENTAL

Reduced rental rates to qualified older adults. Call each development for information on the application and waiting list process.

- Knox Landing  
952-884-9611  
8100 Knox Ave. S
- The Meadows of Oxboro  
651-639-9799 or 952-881-2995  
9501 Garfield Ave. S
- Newton Manor  
952-948-3027  
10000 Newton Ave. S  
(assisted living)
- Penelope 35  
952-881-9811  
10601 Beard Ave. S
- Ridgeview Terrace  
952-831-2986  
5100 W 98th St.



## NURSING HOMES

Provide long term and short term care.

- Golden Living Center, Bloomington  
952-881-8676  
9200 Nicollet Ave. S
- Martin Luther Manor  
952-888-7751  
1401 E 100th St.
- Minnesota Masonic Home  
952-948-7000  
11500 Compass Dr.
- Presbyterian Homes of  
Bloomington Care Center  
952-948-3000  
9889 Penn Ave. S  
[www.preshomes.org](http://www.preshomes.org)

**Note:** Housing options listed in this section **MAY NOT** have immediate vacancies. Many have waiting lists. Call specific housing units for vacancy status and application procedure.

## MARKET RATE RENTAL

Large quantity and variety of rentals for older adults with leases from one month to one year.

- Gideon Pond  
952-948-3000  
9901 Penn Ave. S  
[www.preshomes.org](http://www.preshomes.org)
- Masonic Square  
952-948-7915  
11501 Masonic Home Dr.
- Summerhouse  
952-948-2525  
9850 Lyndale Ave. S

## LIFE CARE COMMUNITY

Housing planned and designed to provide a full range of accommodations and services for older adults. Substantial entrance fee and monthly charges.

- Friendship Village,  
952-831-7500  
8100 Highwood Dr.  
[www.friendshipvillagemn.com](http://www.friendshipvillagemn.com)

## LOCAL AGENCIES PROVIDING HOUSING INFORMATION AND SERVICES

### Ask the City

952-563-4957 V/TTY

9801 Penn Ave. S

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

- Referrals for affordable market rate housing, subsidized housing and other resources for Bloomington individuals involved in transitions.
- Phone and walk-in hours:  
Monday-Friday, 8 a.m.-4:30 p.m.

### Bloomington Housing and Redevelopment Authority (HRA)

952-563-8937, 952-563-8740 TTY

[www.ci.bloomington.mn.us](http://www.ci.bloomington.mn.us)

- Rent Assistance Programs in Bloomington. Call to see if the application process is open.
- Home Improvement Loans.

### METRO-WIDE HOUSING ASSISTANCE

#### Apartment Search by Cort

952-881-9298

8925 Lyndale Ave. S

- Assists individuals in finding market rate rental apartments, homes, townhouses, or condominiums in the suburbs, Minneapolis, and St. Paul.

#### Home Line

612-728-5767

- Tenant Advocacy Services.

#### Housing Link Website

[www.housinglink.org](http://www.housinglink.org)

- Information about affordable market rate apartment rental vacancies; public housing offices that are accepting applications and other subsidized housing and rental assistance programs.

#### Metro Housing and Redevelopment Authority (Metro HRA) Information

651-602-1880

[www.metrocouncil.org](http://www.metrocouncil.org)

- Recorded information about Metro HRA waiting list for subsidized housing and rental assistance programs.

#### Senior Housing Directories

- One free copy available from Ask the City, 952-563-4957 V/TTY.
- Multiple copies of Senior Housing Directory available from Senior Housing, Inc. 612-617-1921 [www.seniorhousinginc.org](http://www.seniorhousinginc.org) \$6 suggested donation per copy.
- Multiple copies of Senior Housing Guide available at 651-690-3141 [www.seniorhousingguide.us](http://www.seniorhousingguide.us)

## Active Aging Adults Programs/Resources

The following programs for active aging adults 55 and older and individuals with disabilities are located at Creekside Community Center, 9801 Penn Ave. S, Bloomington, unless noted otherwise. For more information, call 952-563-4957 V/TTY.

### ARTS AND CRAFTS

#### Boutique

Craft consignment shop open Monday-Friday, 10-11:45 a.m. and 12:30-2:45 p.m., and Tuesday 6-8 p.m. Open Saturdays in November and December.

#### Ceramics

Open Tuesday & Thursday, 8 a.m.-3:30 p.m. and Wednesday, 8 a.m.-1:30 p.m. Closed in December.

#### Crafts and Quilting

Meets Tuesday and Friday, 9 a.m.-1 p.m.

#### Lapidary

The rock shop is open Wednesday and Thursday, 10 a.m.-2 p.m.

#### Needleworkers

Meets Thursday, 9:30-11:30 a.m.

#### Woodcarvers

Meets Wednesday, 9-11 a.m.

#### Woodshop

Open Monday, Tuesday, Thursday, and Friday, 9 a.m.-Noon. Closed Fridays in June, July, and August. Must pass proficiency test and wear identification badge.

### CARD GROUPS

#### 500

Meets Tuesday, Wednesday, and Friday, 1-3 p.m.

#### Bridge 1

Meets Monday, 12-3 p.m.

#### Cribbage

Meets Thursday, 12:45-3 p.m.

#### Duplicate Bridge

Meets Monday, 12:30-3:30 p.m.

#### Euchre

Meets Wednesday, 9:15-11:30 a.m.

#### Friday Bridge

Meets Friday, 12:30-3:30 p.m.

#### On-going Bridge

Meets Tuesday, 12:30-3 p.m.

#### Thursday Bridge

Meets Thursday, 12:15-3:30 p.m.

#### Women's Evening Bridge

952-890-3086

Meets first and third Thursday, 6:30-10 p.m. Call for reservations.

### CLUBS

#### AARP

Bloomington Chapter #1328 meets 2nd Monday, September-June, 1-2:30 p.m. Business meeting followed by a speaker or entertainment.

### INFORMATION AND OUTREACH

#### 911 Cell Phone Program

952-563-4957

Provides refurbished cell phones, at no cost, to Bloomington residents 55 and older or a younger individual with a disability or a medical condition. The phones provide emergency phone access to 911 in metro area.

#### Bulletin Boards

Placed throughout Creekside, announcing community events, city-sponsored programs, volunteer opportunities, items for sale and job openings.

### **Get Acquainted With Creekside**

Provides an introduction to the Bloomington Active Aging Adults Program. Attendees receive a tour of the center, a video is shown which highlights programs and resources and all guests leave with a packet of information. Held 1st Wednesday of each month, 10-11 a.m.

### **Human Services Volunteer Desk**

952-563-4873

Volunteers connect callers and visitors to information regarding city services and Human Services Division programs.

### **Information Rack**

Brochures and fliers are available at the community center information area. Topics covered include City of Bloomington programs, nutrition, transportation, financial assistance, legal, mental health and medical information, education, disability information, and programs for active aging adults, families, and youth.

### **Tax Assistance**

Volunteers provide tax assistance in the daytime and evening from February-April. Property tax assistance is provided in July. Co-sponsored by AARP and AccountAbility MN.

### **Transportation**

952-563-4948

Door-to-door group route transportation is provided within the City of Bloomington from 8 a.m.-4:30 p.m., Monday-Friday. Advance reservations required. See page 5 for more information.

## **JUST FOR FUN**

### **Classic Country Music Jam**

A weekly jam session, Saturdays, 9 a.m.-1 p.m. Join the group as a singer, instrumentalist, or just to listen and socialize.

### **Movies**

Usually shown 3rd Monday, 12:30 p.m.

### **Party of the Month**

Monthly luncheon with special entertainment or holiday program.

### **Positively Aging in Bloomington**

952-563-4873

Quarterly publication of programs, services and activities available for active aging adults at Creekside.

## **LEADERSHIP OPPORTUNITIES**

### **Active Aging Leaders**

Representatives of the Bloomington Active Aging Adult Program and Creekside Community Center activities meet quarterly for information updates and to share program information.

## **LIFELONG LEARNING**

### **Book Club**

Meets the last Monday, 1-3 p.m., except July, August, and December.

### **Computer Lab Opportunities**

Offered monthly throughout the year. Schedule varies.

### **Dakim BrainFitness System**

Keep your mind sharp using this touch-screen program. To register call, 952-563-4957.

### **Defensive Driving Classes**

Held each month, daytime and evening. 8-hour initial class and 4-hour refresher courses offered by AARP trained volunteers.

### **Library**

Extensive collection of books for anyone to borrow.

### **Senior English as a Second Language**

952-681-6109

Meets Monday and Tuesday, 9-11 a.m. Co-sponsored by Bloomington Public Schools/SHAPE program.

### **Writers Club**

Meets fourth Thursday, 1-3 p.m.

## **MUSIC**

Three performing groups rehearse weekly September-May and perform throughout the community. New members are always welcome.

### **Bloomingtones**

Are a mixed choral group, rehearse Fridays, 9:30-11:30 a.m.

### **Creekside Crickets**

Are a vocal and guitar group, rehearse Thursdays, 10-Noon.

### **Renegades**

Are a country-oriented band, rehearse Thursdays, 12:30-3 p.m.

## **NUTRITION**

### **Buyer's Club**

Offers fresh produce, staples, and nuts in small quantities at reasonable prices. See page 4 for more information.

### **Fare for All**

952-563-4957

A grocery buying program which helps people save 30-40% on fresh produce, frozen meats, and other basic groceries. See page 4 for more information.

### **The Creekside Diner**

952-563-4948

Hot nutritional noon meals served every weekday at 11:45 a.m. See page 4 for more information.

### **Loaves and Fishes**

952-948-0746

Serves hot meals at no cost 5:30-6:30 p.m. every weekday. Anyone is welcome. See page 4 for more information.

### **Store to Door**

651-642-1892

Grocery shopping and delivery service in Bloomington. See page 4 for more information.

**SPORTS AND LEISURE**

**Billiards**

The pool room is open Monday-Friday, 8 a.m.-4:30 p.m. Tournaments held Tuesday mornings and Thursday evenings. Womens group meets Thursdays at 1 p.m. Membership required.

**Bocce Ball**

952-563-7731  
Summer co-ed and women's leagues held at Valley View Field from June-August.

**Born Again Jocks**

952-563-8877  
Men's sports leagues, including bocce ball, bowling, golf, softball, table tennis, tennis, and volleyball.

**Bowling**

952-881-7731  
Men's leagues meets Tuesdays and Thursdays at Southtown Lanes.

**Coffee Round Table**

Drop in the coffee lounge for a hot cup of coffee.

**Golf**

952-881-6863  
A co-ed league meets Monday mornings at Hyland Greens Golf Course. Registration begins in April and fills quickly.

**Informal Games**

Stop in Room 118A for informal card games, board games or puzzles. Monday-Friday, 8 a.m.-4:30 p.m.

**Wii Sports Leagues**

Video bowling, tennis, golf and more

**VOLUNTEER OPPORTUNITIES**

**Creekside Memorial Trust Fund**

The Trust Fund accepts donations from individuals in memory of someone deceased or to honor a special occasion.

**Other Opportunities**

952-563-4957 V/TTY  
A number of volunteer opportunities support the Human Services Division at Creekside Community Center.

**OTHER AGENCIES AT CREEKSIDE**

**Adult Day Services**

952-888-5405  
This program, sponsored by Martin Luther Campus, provides a safe, supportive environment that promotes independence, provides daytime care and encourages wellness. Meals, transportation and other services available.

**Creative Independence**

651-746-8200  
In-home care, services, and programs designed to assist older adults in maintaining their independence at home.

**Hennepin County Child Care Assistance**

612-348-5937  
A county staff member is on site at Creekside by appointment.

**Hennepin County-Economic Assistance**

612-596-1300  
A county staff member is on site at Creekside Community Center. Call to make an appointment.

**Hennepin South Services Collaborative**

952-922-5999  
This program provides research and planning to identify needs and gaps in human services for the communities of Bloomington, Eden Prairie, and Richfield.

**Home Maintenance and Chore Services**

952-888-5530  
The HOME program of Senior Community Services, provides home maintenance and homemaking services for Bloomington residents age 60 and over. Fees based on ability to pay.

**Notary Service**

Provided by Human Services staff, Monday-Friday, 8 a.m.-4:30 p.m.

**Senior Outreach**

952-888-7121  
Outreach staff make home visits and motivate older adults and family members to identify and connect with the right combination of services older people need to remain independent. A program of Senior Community Services.

| Important Phone Numbers at Creekside Community Center |  |
|---|--|
| • Ask the City: 952-563-4957 V/TTY                    | • Internet Address: <a href="http://www.ci.bloomington.mn.us">www.ci.bloomington.mn.us</a><br>keyword: Creekside |
| • Creekside Information and Extensions: 952-563-4944  | • Reservations for dining and transportation,<br>8 a.m.-4:30 p.m.: 952-563-4948                                  |
| • Creekside Fax Number: 952-563-4945                  | • Volunteer Desk: 952-563-4873   |
| • City of Bloomington TTY number: 952-563-8740        |  |

**FITNESS PROGRAMS  
SPONSORED BY BLOOMINGTON  
PARKS & RECREATION**  
952-563-8877  
www.ci.bloomington.mn.us

### 50+ Fitness

- Year-round instructor led exercise program. Meets Monday, Wednesday, and Friday, 9-10 a.m. Co-sponsored by ISD #271 Community Education.

### Exercise to Music

- Meets every Tuesday and Thursday, 9-10 a.m. at Creekside Community Center. No cost.

### Line Dancing

- Fall and Spring program for beginner, intermediated and advanced dancers meets Wednesdays. Co-sponsored by ISD #271 Community Education.

### Tai Chi

- Fall, Winter, and Spring program meets Tuesday afternoons. Co-sponsored by ISD #217 Community Education.

### Walking Club

- Meets every Tuesday in May and September. Group travels by bus to metro area parks and walking trails.

### Bloomington Parks and Recreation

952-563-8877

www.ci.bloomington.mn.us

- Sports-variety of athletic opportunities available, including tennis and golf.
- Facilities-parks and trails throughout the City.
- Seasonal special events and fitness programs.

## HEALTH AND WELLNESS IN BLOOMINGTON

### Bloomington Public Health Division

952-563-8900 V/TTY

www.ci.bloomington.mn.us

- Screenings-Health Risk Clinic offered four times per year on Tuesday mornings, appointment necessary.
- See Bloomington Human Services for information on Blood Pressure and Hearing Screenings.

- Women's Health-breast and cervical exams offered by appointment only at Sage Clinic. Call 952-922-2427. Sliding fee for underinsured women.
- Flu shot clinics offered each fall.

### Adult Lifelong Learning and Fitness Center/Bloomington Schools

- Bloomington Aquatics-lessons, exercise classes and open/lap swimming available at the Valley View and Olson Middle School pools. Call 952-681-6134.
- Kennedy and Jefferson High School Activity Centers. Senior discount available. Kennedy, 952-681-5280 Jefferson, 952-806-7880.
- Education-wide variety of health topics offered quarterly. Call 952-681-6100.

### Dance

- Continental Ballet Company 952-563-8561 www.continentalballet.com
- CityScape 952-881-6217.

### Health Clubs

- Bikram Yoga 952-888-9642 www.bloomingtonyoga.com
- Curves for Women Lyndale, 952-886-9288, Old Shakopee Rd. 952-253-1133 www.curves.com
- Lifetime Fitness 98th St., 952-830-7900, 84th St., 952-835-2222 www.lifetimefitness.com
- YMCA, Southdale 952-835-2567 www.ymcatwincities.org

### Martial Arts

- Bloomington Karate Center, Inc. 952-881-1201.
- National Karate School 952-941-8722 www.nationalkarate.com
- North Star Martial Arts Academy 952-888-6020.
- True Tae Kwon Do & Kumdo 612-875-4027 www.truetkd.com

### Northwestern Health

www.ci.bloomington.mn.us

### Sciences University

952-888-4777

www.nwhealth.edu

- Aquatics-Aqua-aerobics classes designed for seniors at the Northwestern pool.
- Screenings-health screenings scheduled in metro area at no cost.
- Education-health-related community presentations and back care classes.

### WalkSport

1-800-757-9255

www.walksport.com

- Indoor walking program available at the Mall of America.
- Annual membership fee, includes a membership card and electronic tracking service.
- Free health and fitness seminars.

## HEALTH AND WELLNESS AT CREEKSIDE

### Blood Pressure Testing and Talk to a Public Health Nurse

1st Wednesday, 9:30-11:30 a.m., walk-in basis. Co-sponsored by Bloomington Public Health.

### Foot Care Clinic

763-560-5136

By appointment only; every Wednesday, 9 a.m.-3 p.m. Please call to reserve a time. Co-sponsored by Happy Feet. There is a fee for this service.

### Health Insurance Counseling

952-563-4873

Trained volunteers counsel Medicare beneficiaries on health insurance choices and assist with filing claims. 2nd Tuesday, 9-11 a.m., by appointment. Co-sponsored by Senior Community Services.

### Hearing Testing

952-563-4873

By appointment, 2nd Wednesday, on even months, 1-2:45 p.m. Co-sponsored by Bloomington Public Health.

### Medical Equipment Loan

Wheelchairs, walkers and canes are available for short-term usage at no charge.

## Contact the organizations listed to donate reusable items.

### Arc Greater Twin Cities

612-866-8820

[www.arcgreatertwincities.org](http://www.arcgreatertwincities.org)

- Will pick up clothing and household items when in your neighborhood.
- Auto donations accepted.

### Arc's Value Village

612-861-9550

[www.arcsvaluevillage.org](http://www.arcsvaluevillage.org)

- Accepts clothing, household items, and toys.

### Bridging

952-888-1105

[www.bridging.org](http://www.bridging.org)

- Will pick up furniture, bedding, and household items in good condition.

### Clothes Closet-Oxboro Free Church

952-881-6956

[www.oxboro.org](http://www.oxboro.org)

9431 Nicollet Ave. S, Bloomington

- Accepts clothing. No pick up available. Call for details and hours.
- Closed May-September.

### Community of the Cross Church

952-941-1247

[www.cclcmn.org](http://www.cclcmn.org)

- Accepts clothing donations. Call for details.
- Open all year.

### Consignement Shops

- Will sell your clothing or furniture and you receive a percentage of the selling price. Check the yellow pages for more information.

### Courage

952-881-1100

[www.couragepickup.org](http://www.couragepickup.org)

- Accepts clothing, toys, knick-knacks, small appliances and other household items. No large furniture accepted.
- Auto donations accepted.

### Disabled American Veterans

651-487-2002

[www.davmn.org](http://www.davmn.org)

- Will pick up furniture and household items in good condition when in your neighborhood.
- Auto donations accepted.

### Epilepsy Foundation of Minnesota

651-287-2300

[www.efmn.org](http://www.efmn.org)

- Will pick up clothing, home linens, small household items, and furniture by appointment.

### The Twin Cities Free Market

651-222-7678

[www.twincitiesfreemarket.org](http://www.twincitiesfreemarket.org)

- List household items, furniture you want to give away. View list of items others want to give away.

### Goodwill Easter Seals Minnesota

651-379-5800

[www.goodwilleasterseals.org](http://www.goodwilleasterseals.org)

- Accepts clothing, toys and furniture in good condition. No pick up available.
- Auto donations accepted.

### Hennepin County Environmental Services - Choose to Reuse

612-348-3777

[www.co.hennepin.mn.us](http://www.co.hennepin.mn.us)

- This online directory includes businesses and organizations that rent, repair, buy, resell or accept donations of common household goods.

### Hope Presbyterian Church-Vines & Branches Program

612-866-1359

7132 Portland Ave. S, Richfield

[www.hope-pc.org](http://www.hope-pc.org)

- Accepts clothing, household items, books, toys. Call for details

### Lupus Foundation of Minnesota

952-746-5151

[www.lupusmn.org](http://www.lupusmn.org)

- Will pick up clothing, household items, toys, and small furniture.

### PRISM

763-529-1350

[www.prismmpls.org](http://www.prismmpls.org)

- Accepts books, clothing, small appliances and household items. Call for details.

### PROP Shop

952-934-2323

[www.propshopep.org](http://www.propshopep.org)

- Accepts books, clothing, furniture, household items, toys and sporting goods. Call for details.

### Ready for Success

612-872-1509

[www.ecsmn.org](http://www.ecsmn.org)

- Accepts new and used women's business office clothing in good condition. Call for details.

### The Re-Use Center

612-724-2608

[www.thereusecenter.com](http://www.thereusecenter.com)

- Will pick up donations of building materials such as doors, sinks, windows, and cabinets. Call for details.

### The Salvation Army

612-332-5855

[www.salvationarmy.org](http://www.salvationarmy.org)

- Accepts clothing, household items, and furniture. Pick up available.

### Savers

952-881-7300

[www.savers.com](http://www.savers.com)

- Accepts clothing, small housewares, and furniture.
- For pick-up, call ARC 612-866-8820

### Trust Inc.

612-827-6159

[www.trustinc.org](http://www.trustinc.org)

- Will conduct an estate sale for you. You receive 70 percent of proceeds. Call for details.

- **Al-Rahman Muslim Community Center**  
952-883-0044  
8910 Old Cedar
- **Atonement Lutheran Church**  
952-881-9244  
601 E 98th St., 55420
- **Bethany Church**  
952-946-4186  
6900 Auto Club Rd., 55438
- **Bloomington Baptist Church**  
952-831-5046  
4300 W 98th St., 55437
- **Bloomington Christian Church**  
952-888-4933  
9000 Bloomington Freeway, 55431
- **Bloomington Covenant Church**  
952-831-8339  
10150 Xerxes Ave. S, 55431
- **Bloomington Lutheran Church**  
952-888-2475  
9350 Portland Ave., 55420
- **Calvary Christian Reformed Church**  
952-831-6264  
8901 France Ave. S
- **Calvary United Pentecostal Church**  
952-888-0215  
8800 Nicollet Ave. S, 55420
- **Cedarcrest Free Methodist Church**  
952-854-8390  
1630 E 90th St., 55425
- **Cedar Valley Church**  
952-854-1100  
8600 Bloomington Ave. S, 55425
- **Christ the King Lutheran Church**  
952-881-8600  
8600 Fremont Ave. S, 55420
- **Christian Life Church**  
9000 Emerson Ave. S, 55420
- **Church of Jesus Christ Of Latter Day Saints**  
952-893-2393  
9401 Nesbitt Ave. S, 55438  
952-835-7788  
5931 W 96th St.
- **Community of the Cross Lutheran Church (ELCA)**  
952-941-1247  
10701 Bloomington Ferry Rd., 55438
- **Congregational (St. Mark's U.C.C)**  
952-831-3949  
8630 Xerxes Ave. S, 55431
- **CrossPoint Church**  
952-831-1785  
9801 France Ave. S, 55431
- **Emmaus Lutheran Church (AFLC)**  
952-884-4751  
8443 2nd Ave. S, 55420
- **Evangelical Free Church**  
952-854-1300
- **Evergreen Community Church**  
2300 E. 88th St. 55425  
901 E 78th St., 55420
- **Grace by the Mall Grace Lutheran Church**  
952-854-6638  
8700 Cedar Ave., 55425
- **Hillcrest United Methodist Church**  
952-881-8601  
9100 Russell Ave. S, 55431
- **Holy Emmanuel Lutheran Church**  
952-888-2345  
201 E 104th St., 55420
- **Jehovah's Witness Church**  
952-888-5166  
3211 108th St
- **Jesus is Lord Church**  
952-888-2402  
2829 W 102nd St., 55431
- **Life Church**  
952-884-0594  
2201 W 108th St., 55431
- **Lutheran Church of the Redemption**  
952-881-0035  
927 E Old Shakopee Rd., 55420
- **Minnesota Valley Unitarian Universalist Fellowship**  
952-884-8956  
10715 Zenith Ave. S, 55431
- **Mount Hope Lutheran Church**  
952-888-5059  
3601 W Old Shakopee Rd., 55431
- **Nativity of Mary Catholic Church**  
952-881-8671  
9900 Lyndale Ave. S, 55420
- **Normandale Baptist Church**  
952-831-2900  
4701 W 84th St., 55437
- **Normandale Hylands United Methodist Church**  
952-835-7585  
9920 Normandale Blvd., 55437
- **Oak Hill Lutheran Brethren Church**  
952-881-9486  
8901 France Ave. S, 55431
- **Oak Grove Presbyterian Church**  
952-888-4621  
2200 W Old Shakopee Rd., 55431
- **Oxboro Evangelical Free Church**  
952-881-6956  
9431 Nicollet Ave., 55420
- **Peace Lutheran Church (ECLA)**  
952-944-6510  
8600 E Bush Lake Rd., 55438
- **Portland Avenue United Methodist Church**  
952-888-6070  
8000 Portland Ave. S, 55420
- **Riverside Church**  
952-888-4988  
10201 Nicollet Ave., 55420
- **St. Bonaventure Catholic Church**  
952-854-4733  
901 E 90th St., 55420
- **St. Luke's Lutheran Church (ELCA)**  
952-881-5801  
1701 W Old Shakopee Rd., 55431
- **St Michael's Lutheran Church**  
952-831-5276  
9201 Normandale Blvd., 55437
- **St. Stephen Lutheran Church (ELCA)**  
952-831-4746  
8400 France Ave. S, 55431
- **Southtown Baptist Church**  
952-881-1122  
2600 W 82nd St., 55431
- **The Church of St. Edward's**  
952-835-7101  
9401 Nesbitt Ave. S, 55437
- **Transfiguration Lutheran Church**  
952-884-2364  
11000 France Ave. S, 55431
- **United Church of Christ, St. Mark's**  
952-831-3949  
8630 Xerxes Ave. S, 55431
- **Unity South Church**  
952-884-6656

**Independent School District 271**

952-681-6400  
 Fax 952-681-6401  
 1350 W 106th St.  
 Bloomington, MN 55431-4126  
 www.bloomington.k12.mn.us

**Superintendent**

Les Fujitake  
 952-681-6403  
 1350 W 106th St., 55431  
 lfujitak@bloomington.k12.mn.us

**Assistant Superintendent**

Nancy Allen-Mastro  
 952-681-6476

**Executive Director of Human Resources**

Bruce Pappas  
 952-681-6447

**Executive Director of Student Services**

Pat Geraghty  
 952-681-6505

**Executive Director of Community Education**

Tom Holton  
 952-681-6103  
 2575 W 88th St.

**Executive Director of Community Relations**

Rick Kaufman  
 952-681-6403

**Early Childhood Services**

- Southwood Center  
 952-806-8900  
 4901 W 112th St.  
 Early Childhood Special Ed.
- Pond Center  
 952-681-6200  
 9600 3rd Ave. S  
 Youth & Family Services/Early Childhood Screening
- Kids' SAFARI Child Care  
 952-681-6108

**Elementary Schools-Gr K-5**

- Hillcrest Community  
 952-681-5300  
 9301 Thomas Rd.  
 Hours: 9:10 a.m.-3:30 p.m.

**Hours: 8:40 a.m.-3 p.m.**

- Indian Mounds  
 952-681-6000  
 9801 11th Ave. S
- Normandale Hills  
 952-806-7000  
 9501 Toledo Ave.
- Oak Grove  
 952-681-6800  
 1301 W 104th St.
- Hubert Olson  
 952-806-8800  
 4501 W 102nd St.
- Poplar Bridge  
 952-681-5400  
 8401 Palmer Ave.
- Ridgeview  
 952-806-7100  
 9400 Nesbitt Ave.
- Valley View  
 952-681-5700  
 351 E 88th St.
- Washburn  
 952-681-5500  
 8401 Xerxes Ave. S
- Westwood  
 952-806-7200  
 3701 W 108th St.

**Middle Schools-Gr 6-8****Hours: 7:50 a.m.-2:20 p.m.**

- Oak Grove  
 952-681-6600  
 1300 W 106th St.  
 Galaxy Youth Center  
 952-681-6606
- Hubert Olson  
 952-806-8600  
 4551 102nd St.  
 Galaxy Youth Center  
 952-806-8606
- Valley View  
 952-681-5800  
 8900 Portland Ave.  
 Galaxy Youth Center  
 952-681-5806

**High Schools-Gr 9-12****Hours: 7:50 a.m.-2:20 p.m.**

- Jefferson  
 952-806-7600  
 4001 W 102nd St.  
 Activity Center  
 952-806-7880
- Kennedy  
 952-681-5000  
 9701 Nicollet Ave.  
 Activity Center  
 952-681-5280

**BLOOMINGTON SCHOOL BOARD**

The Board of Education is the policy-making body for the Bloomington Public Schools. While the board is responsible for school programs and operations by law, it delegates some portion of that authority to the Superintendent. The Board is governed by a Chair and Vice-Chair who are elected by the board membership. The Board meets on the second and fourth Mondays at 7 p.m. at the Educational Services Center, 1350 W 106th St. (Please enter Door C.)

**Maureen Bartolotta, Chair**

952-832-5280  
 9349 Hyland Creek Cir., 55437  
 mbartolotta@bloomington.k12.mn.us  
*Term expires 1/2/12*

**Jim Sorum, Vice Chair**

952-884-7911  
 1020 W 107th St., 55431  
 jsorum@bloomington.k12.mn.us  
*Term expires 1/2/12*

**Charles Walter, Clerk**

952-942-6271  
 10408 Zinran Ave. S, 55438  
 cwalter@bloomington.k12.mn.us  
*Term expires 1/2/12*

**Arlene Bush, Treasurer**

952-941-1519  
 8788 Walton Oaks Dr., 55438  
 abush@bloomington.k12.mn.us  
*Term expires 1/2/10*

**Tim Culver, Director**

952-835-4116  
 9866 Edgewood Rd., 55438  
 tculver@bloomington.k12.mn.us  
 Term expires 1/2/10

**Mark Hibbs, Director**

952-943-0853  
 9613 Wyoming Cir., 55438  
 mhibbs@bloomington.k12.mn.us  
 Term expires 1/2/10

**Maureen Peterson, Director**

952-844-9869  
 9217 Briar Ln., 55437  
 mpeterson@bloomington.k12.mn.us  
 Term Expires 1/2/10

**OTHER SCHOOL SERVICES**

- **Adult Literacy (SHAPE)**  
952-681-6170
- **Athletics**  
952-681-6410
- **BEACON School**  
952-681-5056
- **Bloomington Educational Cable Television (BEC-TV)**  
952-681-5900
- **Building Reservations**  
952-681-5283
- **Business Partnerships**  
952-806-8785
- **Career Development**  
952-806-8785
- **Community Ed Registration**  
952-681-6113
- **Curriculum & Instruction**  
952-681-6484
- **Custodial Svcs/Maintenance**  
952-806-8760
- **Educational Equity**  
952-681-6412
- **Employment Hotline**  
952-681-6400
- **Finance/Business Office Information Line**  
952-681-6427
- **Food Service**  
952-806-8770
- **Gifted & Talented/Dimension Academy**  
952-681-6484
- **Health Services**  
952-681-6506
- **Print Shop**  
952-806-8778
- **Register**  
952-681-6418
- **Research, Evaluation, Assessment**  
952-681-6486
- **School NEWSline**  
952-681-6407
- **Staff Development**  
952-681-6482
- **Technology, Media, Information Services**  
952-681-6458
- **Transportation**  
952-681-6300
- **Volunteer Connection**

**Private Schools****Bethany Academy**

952-831-8686  
 4300 W 98th St., Bloomington  
 www.bethanyacademy.org  
 Grades K-12

**Bloomington Lutheran School**

952-941-9047  
 10600 Bloomington Ferry Rd.,  
 Bloomington  
 www.blhschool.org  
 Grades Pre-K-8

**Life Academy**

952-884-3181  
 2201 W 108th St., Bloomington  
 www.lifeacademymn.org  
 Grades Pre-K-8

**Minnehaha Academy**

Admissions, 612-728-7756  
 Bloomington Campus, 952-806-0066  
 10150 Xerxes Ave. S, Bloomington  
 www.minnehahaacademy.net  
 Grades K-6

**Mount Hope-Redemption Lutheran Schools**

952-881-0036  
 927 E Old Shakopee Rd.,  
 Bloomington  
 952-888-5059  
 3601 W Old Shakopee Rd.,  
 Bloomington  
 www.mh eagles.com  
 Grades Pre-K-8

**Nativity of Mary**

952-881-8160  
 9901 E Bloomington Freeway,  
 Bloomington  
 www.nativitybloomington.org  
 Grades K-8

**Ramalynn Montessori Academy**

952-921-6500  
 8800 Queen Ave. S, Bloomington  
 www.ramalynn.org  
 Grades Pre-K-8

**Seven Hills Classical Academy**

952-426-6000  
 8600 Bloomington Ave S, Ste 147  
 Bloomington  
 www.sevenhillsacademy.com  
 Grades K-5

**CITY OF BLOOMINGTON**

**City Council Office**

952-563-8782  
 952-563-8740 TTY  
 FAX: 952-563-8754  
 Bloomington Civic Plaza  
 1800 W Old Shakopee Rd.  
 Bloomington, MN 55431  
 www.ci.bloomington.mn.us  
 council@ci.bloomington.mn.us  
 The Council consists of a mayor, who is elected at-large and presides over Council meetings, and six councilmembers, four of whom are elected from separate districts and two of whom are elected at-large. There are no other elected bodies. The Council meets on the first and third Mondays at 7 p.m. at the Bloomington Civic Plaza, 1800 W Old Shakopee Rd.

**MAYOR**

**Gene Winstead**

952-888-1258 (h)  
 9632 Xerxes Rd., 55431  
 gwinstead@ci.bloomington.mn.us  
*Term expires 1/2/12*

**COUNCIL MEMBERS**

**At Large**

**Karen Nordstrom**

952-831-5221 (h)  
 9123 Forest Hills Cir., 55437  
 knordstrom@ci.bloomington.mn.us  
*Term expires 1/2/10*

**At Large**

**Amy Grady**

952-884-6502 (h)  
 10441 Vessey Rd., 55437  
 agrady@ci.bloomington.mn.us  
*Term expires 1/2/12*

**District I**

**Steve Peterson**

952-884-3262 (h)  
 11036 Glen Wilding Ln., 55431  
 speterson@ci.bloomington.mn.us  
*Term expires 1/2/10*

**District II**

**Rod Axtell**

952-832-5377 (h)  
 6999 Kenmore Dr., 55438  
 raxtell@ci.bloomington.mn.us  
*Term expires 1/2/10*

**District III**

**Steve Elkins**

612-578-2103 (cell)  
 8709 Sandro Rd., 55438  
 selkins@ci.bloomington.mn.us  
*Term expires 1/2/12*

**District IV**

**Vern Wilcox**

952-854-1425 (h)  
 8900 11th Ave. S, 55420  
 vwilcox@ci.bloomington.mn.us  
*Term expires 1/2/12*

**CITY MANAGER**

**Mark Bernhardson**

952-563-8780  
 1800 W Old Shakopee Rd.  
 mbernhardson@ci.bloomington.mn.us

**MINNESOTA STATE SENATORS**

**District 40**

**John P. Doll (DFL)**

651-296-5975  
 113 State Office Building  
 St. Paul, MN 55155  
 sen.john.doll@senate.mn  
*Four year term expires 2010*

**District 41**

**Geoff Michel (R)**

651-296-6238  
 133 State Office Building  
 St. Paul, MN 55155  
 sen.geoff.michel@senate.mn  
*Four year term expires 2010*

**District 63**

**Kenneth S. Kelash (DFL)**

651-297-8061  
 75 Rev. Dr. Martin Luther King Jr. Blvd.  
 St. Paul, MN 55155  
 sen.kenneth.kelash@senate.mn  
*Four year term expires 2010*

**MINNESOTA STATE REPRESENTATIVES**

**District 40B**

**Ann Lenczewski (DFL)**

651-296-4218  
 237 State Office Building  
 St. Paul, MN 55155  
 rep.ann.lenczewski@house.mn  
*Two year term expires 2010*

**District 41B**

**Paul Rosenthal**

651-297-9001  
 100 Rev. Dr. Martin Luther King Jr. Blvd.  
 St. Paul, MN 55155  
 rep.paul.rosenthal@house.mn  
*Two year term expires 2010*

**District 63B**

**Linda Slocum (DFL)**

651-296-7158  
 523 State Office Building  
 St. Paul, MN 55155  
 rep.linda.slocum.@house.mn  
*Two year term expires 2010*

**HENNEPIN COUNTY COMMISSIONER**

**District 5**

**Randy Johnson**

612-348-7885  
 A-2400 Government Center  
 Minneapolis, MN 55487  
 randy.johnson@co.hennepin.mn.us  
*Four year term expires 2008*

**TTY USERS**

For contacts with no TTY number listed, contact the Minnesota Relay Service at 1-800-627-3529 or 711.

## UNITED STATES SENATORS

### Amy Klobuchar (DFL)

612-727-5220  
Whipple Federal Building  
1 Fort Dr., Ste 298  
Fort Snelling, MN 55111  
202-224-3244  
320 Hart Senate Office Building  
Washington, D.C. 20510  
klobuchar.senate.gov  
*Six year term expires 2012*

### Remaining Senate Seat

still to be decided as of 4/17/09

## UNITED STATES REPRESENTATIVE

### District 3

#### Erik Paulsen (R)

952-738-8200  
1809 Plymouth Rd., Ste 300  
Minnetonka, MN 55305  
202-225-6351  
126 Cannon HOB  
Washington, D.C. 20515  
paulsen.house.gov  
*Two year term expires 2010*

## MINNESOTA GOVERNOR

### Tim Pawlenty

651-296-3391  
Office of the Governor  
130 State Capitol  
75 Rev. Dr. Martin Luther King Jr.  
Blvd.  
St. Paul, MN 55155  
www.governor.state.mn.us

*Four year term expires 2010*

## MINNESOTA ATTORNEY GENERAL

### Lori Swanson

1-800-651-3787  
1-800-366-4812 TTY  
1400 Bremer Tower  
445 Minnesota St.  
St. Paul, MN 55101  
www.ag.state.mn.us

## METROPOLITAN COUNCIL

### District 5

#### Polly Bowles

952-922-8426, 651-602-1000  
390 Robert St. N  
St. Paul, MN 55101  
polly.bowles@metc.state.mn.us

## METROPOLITAN AIRPORTS COMMISSION

### District C

#### Lisa Peilen

612-726-8100  
6040 28th Ave. S  
Minneapolis, MN 55450  
*Two year term expires 2009*

## Partner Agencies

The following agencies partner with the Bloomington Human Services Division. For more information on any of the agencies listed on this resource sheet, call the Human Services Division at 952-563-4957 V/TTY.

AARP Minnesota

AccountAbility Minnesota

Bloomington School District #271

- Family Center-Family School
- Senior English As A Second Language
- Volunteer Connection K-12

Bloomington Active Aging Adult Music Program

- Bloomingtones
- Creekside Crickets

Bridging, Inc.

Cornerstone

- Community Services
- Intervention Program

Emergency Foodshelf Network (EFN)

- Fare For All

Garden and Associates

Goldstar

Happy Feet

Hennepin County

Hennepin South Services

Collaborative

HOME Line

Loaves and Fishes

Martin Luther Manor

- Adult Day Services

Meals on Wheels

Metropolitan Council

- Metro Mobility

Presbyterian Homes

- Creative Independence, LLC

Senior Community Services

- Senior Outreach

Vision Loss Resources

Volunteers Enlisted To Assist

People (VEAP)

Volunteers Of America

- Senior Resources – Retired Senior Volunteer Program (RSVP)

## DIAL 911 for Police, Fire or Medical Assistance

### Information/Referral/Support Services:

Ask the City .....V/TTY 952-563-4957

### Individual and Family Services:

Acute Psychiatric Services-HCMC (24 hr walk-in help)..612-873-3161

BE Line Transportation..... (TTY 612-341-0140) 612-373-3333

Bloomington Bus Service (Creekside)..... \*952-563-4948

Bloomington Civic Plaza.....952-563-8700

Bloomington Community Education .....952-681-6100

Bloomington Educational Services Ctr .....952-681-6400

Bloomington School Lunch & Breakfast Program .....952-806-8770

Bloomington/Richfield Family Center .....952-681-6200

CAPSH (Community Action Partnership for Suburban Hennepin).....  
.....952-933-9639

CHADD (Children with Attention Deficit Disorder).....952-922-5761

CHARAKA CSP (Adults w/Mental Illness).....612-752-8350

Cornerstone (Domestic Violence) .....952-884-0330

Creekside Community Center ..... \*952-563-4944

City Diner (Creative Independence) ..... \*952-563-4948

Crisis Connection (24-hr Phone Counseling) .....612-379-6363

Energy Assistance Program (October 1 - May 1).....952-930-3541

Family & Children's Service (Counseling/Intake) .....612-728-2061

Family & Children's Service School Success .....612-728-2068

Fare for All (Food Program).....V/TTY 952-563-4957

Galaxy Youth Center (Blmt. Middle Schools) .....952-681-6124

H.O.M.E. (Household/Outside Maintenance-Senior) .....952-888-5530

Henn. County Adult Protection .....612-348-8526

Henn. Co. Aging and Disability Services (TTY 612-348-8672) 612-348-4500

Henn. Co. Child Care Financial Assistance .....612-348-5937

Henn. Co. Child Protection.....612-348-3552

Henn. Co. Human Serv. (Financial, Food, Health Care) 612-596-1300

Henn. Co. Human Serv. (Mental Health, Child Servs) ...612-348-4111

Henn Co. Veteran's Services .....612-348-3300

Home Line (Tenant Rights and Advocacy).....612-728-5767

Housing, Bloomington HRA (Section 8 Housing) ..... \*952-563-8937

Housing, Ask the City..... \*952-563-4957

Human Rights Commission, Bloomington..... \*952-563-8733

Human Services at Civic Plaza .....952-563-8733

La Mision.....612-869-1824

Legal Aid Society South..... (TTY 612-332-4668) 612-332-1441

Loaves & Fishes .....612-377-9810 or 952-948-0746

Martin Luther Manor Adult Day Service .....952-948-5154

Meals on Wheels .....952-835-1665

Metro Mobility (Info/Certification) . (TTY 651-221-9886) 651-602-1111

Metro Transit Bus Service.....612-373-3333

MIRA Spanish Resource Center .....612-798-6141

MN Dept. of Employment & Ec. Dev. (Unemployment) .651-296-3644

MN Workforce Ctr-South Rehabilitation Services .....  
..... (TTY 952-346-4302) 952-346-4050

MN Workforce Center-South..... (TTY 952-346-4043) 952-346-4000

Mothers And Children Nutrition Program (MAC).....651-484-8241

Nutrition Assistance Program for Seniors (NAPS).....651-484-8241

PACER Center (Disability Advocacy).. (TTY 952-838-0190) 952-838-9000

Parks and Recreation, City of Bloomington ..... \*952-563-8877

Poison Control Center .....1-800-222-1222

Police (Non-emergency) ..... \*952-563-4900

Public Health, City of Bloomington..... V/TTY \*952-563-8900

Resources for Child Caring.....651-641-0332

Senior Outreach (Case Management) .....952-888-7121

SHAPE - Adult Education Programs.....952-681-6172

Store To Door Grocery Delivery.....651-642-1892

Storefront Group (Counseling) .....612-861-1675

Volunteer Connection ... (Adults) 952-681-6109 (K-12) 952-806-8786

Volunteers Enlisted to Assist People (V.E.A.P.) .....952-888-9616

Women, Infants and Children (WIC) Nutrition..... \*952-563-8993

Minnesota Relay Service .....1-800-627-3529 or 711

\*TTY (City of Bloomington) .....952-563-8740



City of Bloomington  
Human Services Division  
1800 West Old Shakopee Road  
Bloomington, MN 55431-3027

PRESORTED STD  
U.S. Postage  
**PAID**  
Minneapolis, MN  
Permit No. 2293

